



**EASTERN WASTE MANAGEMENT AUTHORITY
ORDINARY BOARD MEETING**

Thursday 20 February 2020

Notice is hereby given that a meeting of The Board of the Eastern Waste Management Authority will be held at The Mayor's Parlour, City of Norwood, Payneham & St Peters, 175 The Parade, Norwood, on Thursday 20 February 2020, commencing at 6:00pm.

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke extending to the right.

**ROB GREGORY
GENERAL MANAGER**

EASTERN WASTE MANAGEMENT AUTHORITY

AGENDA

ORDINARY MEETING OF THE BOARD OF MANAGEMENT

Meeting to be held on Thursday 20 February 2020 commencing at 6:00pm
at the Mayor's Parlour, City of Norwood Payneham & St Peters,
175 The Parade, Norwood

1. PRESENT

2. APOLOGIES

3. CONFLICTS OF INTEREST

4. CONFIRMATION OF THE MINUTES

- RECOMMENDED:**
1. That the Minutes of the Eastern Waste Management Authority Special Board Meeting held on Tuesday 4 February 2020, be received confirmed, and adopted.
 2. That the Minutes of the Eastern Waste Management Authority Audit & Risk Management Committee Meeting held on Tuesday 11 February 2020, be received, confirmed, & adopted.

5. MATTERS ARISING FROM THE MINUTES

6. QUESTIONS WITHOUT NOTICE

7. REPORTS

- 7.1 *FINANCIAL STATEMENTS - BUDGET REVIEW TWO* pg. 5
- 7.2 *2020/21 DRAFT ANNUAL PLAN & BUDGET* pg. 13
- 7.3 *TREASURY MANAGEMENT PERFORMANCE REPORT* pg. 35
- 7.4 *2019 RISK EVALUATION SUMMARY & ACTION PLAN* pg. 42
- 7.5 *COAG REGULATION IMPACT STATEMENT (RIS) WASTE EXPORTS
CONSULTATION* pg. 77
- 7.6 *SINGLE USE PLASTIC RESPONSE* pg. 87
- 7.7 *ANNUAL PLAN PROGRESS REPORT* pg. 90

8. CONFIDENTIAL REPORTS
Nil

9. OTHER BUSINESS
Nil

10. NEXT MEETING OF THE BOARD

The next Board Meeting is scheduled to be held on:
Thursday 30 April 2020, commencing 5:30pm
at the City of Norwood, Payneham & St Peters, 175 The Parade,
Norwood

11. CLOSURE OF MEETING



**MINUTES OF THE SPECIAL BOARD MEETING OF THE
EASTERN WASTE MANAGEMENT AUTHORITY**

Held on Tuesday 4 February 2020 at 9:12am via teleconference

1. PRESENT

Directors:

Mr P Di Iulio	Campbelltown City Council
Cr J Carbone	City of Burnside
Cr R Ashby	Corporation of the Town of Walkerville
Mayor H Holmes-Ross	City of Mitcham
Mr M Barone	City of Norwood, Payneham & St Peters
Mr S Bradley	City of Prospect
Mr J McArthur	Adelaide Hills Council

In Attendance:

Mr R Gregory	General Manager
Mr S Raymond	Manager, Corporate Services
Ms K Vandermoer	Finance & Executive Administration Officer

2. APOLOGIES

Cr L Green	Adelaide Hills Council
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3. CONFLICTS OF INTEREST

Nil

4. CONFIRMATION OF THE MINUTES

Moved Mr Barone

1. That the Minutes of the Eastern Waste Management Authority Ordinary Board Meeting held on Thursday 28 November 2019, be received confirmed, and adopted.

Seconded Mayor Holmes-Ross

Carried

5. MATTERS ARISING FROM THE MINUTES

Nil

6. QUESTIONS WITHOUT NOTICE

Nil

7. REPORTS

Nil

8. CONFIDENTIAL REPORTS

8.1 ENDORSEMENT OF INDEPENDENT CHAIRPERSON APPOINTMENT

RECOMMENDATION 1

Moved Cr Ashby that pursuant to Section 90(2) and (3) of the Local Government Act, 1999 the East Waste Board orders that the public, with the exception of the East Waste staff present, be excluded from the meeting on the basis that the East Waste Board will receive, discuss and consider:

- (a) information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead);

and the East Waste Board is satisfied that, the principle that the meeting should be conducted in a place open to the public, has been outweighed by the need to keep the receipt/discussion/consideration of the information confidential.

Seconded Mr Barone

Carried

RECOMMENDATION 2

Moved Mr Bradley that:

1. Having received absolute majority endorsement from East Waste Member Councils, the Board formally ratify the appointment of Mr Fraser Bell to the position of East Waste Independent Chairperson, for a period of two years, commencing on 10 February 2020, with remuneration set at \$22,000 per annum.
2. The Board formally acknowledges Mr Paul Di Iulio and the additional work he has undertaken in his role as Deputy/Acting Chair over the past 18 months.

Seconded Cr Ashby

Carried

9. OTHER BUSINESS

Nil

10. NEXT MEETING OF THE BOARD

The next ordinary Board Meeting is scheduled to be held on Thursday 20 February 2020 at the City of Norwood, Payneham & St Peters at 6:00pm.

11. CLOSURE OF MEETING

There being no further business the meeting closed at 9:17am.

DATE: _____

CHAIRPERSON: _____

MINUTES OF THE MEETING OF THE AUDIT & RISK MANAGEMENT COMMITTEE OF THE EASTERN WASTE MANAGEMENT AUTHORITY

held on Tuesday 11 February 2020 at the Mayor's Parlour, City of Norwood, Payneham & St Peters, 175 The Parade, Norwood

Meeting opened at 8:31am.

1. PRESENT

Mr F Bell	Independent Chairperson
Mr T Muhlhausler	Independent Member
Ms S Di Blasio	Independent Member
Mr M Barone	Committee Member

IN ATTENDANCE

Mr R Gregory	General Manager
Mr S Raymond	Manager, Corporate Services
Mr Jovicevic	Dean Newbery & Partners
Miss K Vandermoer	Finance & Executive Administration Officer

2. APOLOGIES

Cr L Green	Committee Member
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3. CONFLICTS OF INTEREST

Nil

4. CONFIRMATION OF THE MINUTES – 19 NOVEMBER 2019

Moved Mr Muhlhausler that the Minutes of the previous meeting held on Tuesday 19 November 2019 be received and noted.

Seconded Mr Barone

Carried

5. MATTERS ARISING FROM THE MINUTES

Nil

6. QUESTIONS WITHOUT NOTICE

Nil

7. STAFF REPORTS

7.1 FINANCIAL REPORT – BUDGET REVIEW TWO

RECOMMENDATION

Moved Mr Muhlhausler that the Committee notes and accepts the operating surplus of \$323,100 associated with the 2019/20 Budget Review Two and recommends to the Board for endorsement.

Seconded Ms Di Blasio

Carried

7.2 DRAFT 2020/21 ANNUAL PLAN & BUDGET

RECOMMENDATION

Moved Mr Muhlhausler that the Committee recommends the draft 2020/21 East Waste Annual Plan & draft Budget is presented to the Board for consideration.

Seconded Mr Barone

Carried

7.3 TREASURY MANAGEMENT PERFORMANCE REPORT

RECOMMENDATION

Moved Mr Barone that the Committee recommend that the Performance Report as presented in Attachment B is endorsed and forwarded to the East Waste Board.

Seconded Mr Muhlhausler

Carried

7.4 2019 RISK EVALUATION SUMMARY & ACTION PLAN

RECOMMENDATION

Moved Mr Barone that the Committee:

1. Receive and note the findings of the Local Government Association Worker's Compensation Scheme 2019 Risk Evaluation as presented in Attachment A.
2. Note and support the Action Plan(s) to address outstanding conformance matters identified in the 2019 Risk Evaluation.

Seconded Ms Di Blasio

Carried

9. OTHER BUSINESS

Mr Gregory proposed to reschedule all 2020 East Waste Audit & Risk Management Committee Meetings to be held on a Wednesday, to accommodate all Members. The Committee agreed to push all 2020 meeting dates forward one day, to fall on a Wednesday.

10. NEXT MEETING OF THE AUDIT AND RISK MANAGEMENT COMMITTEE

The next Audit and Risk Management Committee Meeting is scheduled to be held on Wednesday 22 April 2020, at the City of Norwood, Payneham, & St Peters, 175 The Parade, Norwood.

11. CLOSURE OF MEETING

There being no other business the meeting closed at 9:08am.

PRESIDING MEMBER

DATE

7.1: FINANCIAL REPORT – BUDGET REVIEW TWO

REPORT AUTHOR:	General Manager
ATTACHMENTS:	A: Budgeted Statement of Comprehensive Income FY2020
	B: Budgeted Balance Sheet as at 30 June 2020
	C: Budgeted Statement of Cash Flow FY2020
	D: Budgeted Statement of Changes in Equity FY2020
	E: Budgeted Uniform Presentation of Finances Statement FY2020
	F: Cash Flow Forecast

Purpose of the Report

To provide the Board with an opportunity to review and comment on the second review undertaken of the budgeted statutory Financial Statements (Budget Review Two) for the financial year ending 30 June 2020 as prescribed by the Regulations.

Background

At the meeting held 20 June 2019, the East Waste Board resolved (in part):

DRAFT 2019/20 ANNUAL BUSINESS PLAN & BUDGET

Moved Mr Bradley that the Board:

- 1. Endorses the draft 2019/20 Annual Business Plan and Budget as presented in Attachment A.*

Seconded Cr Green

Carried

Report

Budget Review Two is forecasting a revised FY2020 Operating Surplus of \$323,100 which is a \$156,500 increase on the FY2020 Adopted Budget (budget movement compared to the adopted FY2020 Budget Review 1). Key financial risks and most material budget items continue to be closely monitored and tracked by the Administration.

The projected Operating Surplus is significant in nature and the key reason for this result is the delay in arrival of the five fleet trucks being changed over. These were initially scheduled for September 2019 but will now not be completed until late February 2020. This results in a deferment of both depreciation and expected loan repayments (interest) which had been accounted for in the current FY2020 financial year. While this results in a current year saving, it will result in an increase in costs for the FY2021 budget. In addition, there are several projects that have not commenced, or we have yet to be invoiced for, which accounts for the remainder of the surplus.

Table 1 summarises the year to date performance as at 31 December 2019 against full year budget for key risks and material budget items being monitored by the Administration along with commentary regarding the proposed budget variations.

No comments of note came from the presentation of the Budget Review 2 report to East Waste's Audit & Risk Management Committee.

Table 1: Key Budget Item Year to Date

Item	YTD Actuals (as at 31/12/2019)	Proposed Budget Variation	Notes
Recycling Processing Fee & Income	\$1.013M	\$0.380M	Significant global downturn in the fibre market, and a contracted domestic market has caused further commodity decreases. This results in an unbudgeted increase to the Rise & Fall component of the Contract for the remainder of FY2020. Any increase in processing fees will be directly offset by Member Council in income, resulting in a net balance for East Waste.
Hard Refuse Disposal & Income	\$0.362M	\$0.099M	Predominately associated with steep increase in the number of mattresses collected. Mattress disposal accounts for one-third of all hard waste disposal costs. Any increase in processing fees will be directly offset by Member Council income, resulting in a net balance for East Waste.
Fuel, Gas & Oil	\$0.685M	\$-	Fuel costs are presently on budget, with terminal gate pricing (the basis of our contract) remaining relatively stable despite domestic pricing fluctuations.
Depreciation	\$0.921M	-\$0.120M	As a result of an unforeseen delay in the delivery of new trucks Depreciation has been reduced.
Interest Expense	\$0.123M	-\$0.005M	The delay in the delivery of new trucks has resulted in a delay of external loan drawdown. Payments originally anticipated for the current financial year are deferred and will now commence in FY2021.
Wages & Salaries (incl. Casual Staff)	\$2.315M	\$-	Total Wages and Salaries, inclusive of Superannuation remains on budget.

The 2018/19 Operating Surplus of \$136,000 is scheduled to be returned to Member Councils in early March 2020 through a distribution (refer Attachment C). The Operating Surplus has occurred on a budget derived by charging Member Councils based on their Common Fleet Collection Percentage. As such the funds will be distributed to Councils on the 2018/19 Common Fleet percentage splits.

Budget Review Two is now forecasting East Waste to have a \$0.168M increase in cash on hand compared to the start of the financial year. East Waste will be using \$0.211M of existing cash reserved to fund non-fleet replacement capital costs in FY2020.

Forecast Cash Reserves

East Waste's cash reserves remain appropriate and healthy for the remainder of the financial year (refer Attachment F). As per the current and previous year this figure is expected to be drawn down significantly (to approximately \$400,000 - \$600,000) in July, prior to first quarter payments being received from member councils. As per *East Waste's Treasury Management Policy*, short-term cash investments will be utilised in the interim to maximise interest earnings.

Should the forecasted operating surplus materialise at the end of the financial year, this will increase the cash on hand further and all things being equal, to a level greater than is required for operational requirements. Management of this will occur at the conclusion of the financial year.

RECOMMENDATION

The Board notes and accepts the operating surplus of \$323,100 associated with the 2019/20 Budget and endorses 2019/20 Financial Year Budget Review Two (2) report as presented.

EAST WASTE**PROJECTED STATEMENT OF COMPREHENSIVE INCOME (BUDGET)**
for the Financial Year Ending 30 June 2020

FY 2019		FY 2020	FY2020	FY2020
Audited Actuals		Original Budget	Adopted Budget (BR1)	Proposed Budget (BR2)
\$'000		\$'000	\$'000	\$'000
	INCOME			
15,440	User Charges	15,576	16,010	16,489
32	Investment income	30	30	20
38	Grants, subsidies and contributions	-	-	-
684	Other	676	676	681
16,194	TOTAL INCOME	16,282	16,716	17,190
	EXPENSES			
5,580	Employee Costs	5,545	5,545	5,545
8,229	Materials, contracts & other expenses	8,240	8,411	8,905
1,959	Depreciation, amortisation & impairment	1,970	2,222	2,103
290	Finance costs	390	384	334
16,058	TOTAL EXPENSES	16,145	16,562	16,887
136	OPERATING SURPLUS / (DEFICIT)	137	154	303
32	Asset disposals & fair value adjustments	-	13	20
168	NET SURPLUS / (DEFICIT)	137	167	323
-	Other Comprehensive Income	-	-	-
168	TOTAL COMPREHENSIVE INCOME	137	167	323

EAST WASTE
PROJECTED BALANCE SHEET (BUDGET)
for the Financial Year Ending 30 June 2020

FY 2019		FY 2020	FY2020	FY2020
Audited Actuals		Original Budget	Adopted Budget (BR1)	Proposed Budget (BR2)
\$'000		\$'000		\$'000
ASSETS				
CURRENT ASSETS				
1,967	Cash & Cash Equivalents	2,233	1,998	2,100
717	Trade & Other Receivables	412	717	717
-	Other Financial Assets	-	-	-
2,684	TOTAL CURRENT ASSETS	2,645	2,715	2,817
NON-CURRENT ASSETS				
6,100	Infrastructure, Property, Plant & Equipment	6,611	7,487	7,776
6,100	TOTAL NON-CURRENT ASSETS	6,611	7,487	7,776
8,784	TOTAL ASSETS	9,256	10,202	10,593
LIABILITIES				
CURRENT LIABILITIES				
771	Trade & Other Payables	821	771	771
1,987	Borrowings	2,287	2,287	2,287
540	Provisions	640	500	580
3,298	TOTAL CURRENT LIABILITIES	3,748	3,558	3,638
NON-CURRENT LIABILITIES				
4,702	Borrowings	4,751	5,733	5,880
78	Provisions	102	38	118
4,780	TOTAL NON-CURRENT LIABILITIES	4,853	5,771	5,998
8,078	TOTAL LIABILITIES	8,601	9,329	9,636
706	NET ASSETS	655	873	957
EQUITY				
706	Accumulated Surplus	655	873	957
706	TOTAL EQUITY	655	873	957

EAST WASTE**PROJECTED STATEMENT OF CASH FLOWS (BUDGET)**
for the Financial Year Ending 30 June 2020

FY 2019		FY2020	FY2020	FY2020
Audited Actuals		Original Budget	Adopted Budget (BR1)	Proposed Budget (BR2)
\$'000		\$'000	\$'000	\$'000
CASH FLOWS FROM OPERATING ACTIVITIES				
RECEIPTS				
16,572	Operating Receipts	16,252	16,701	17,185
32	Investment Receipts	30	30	20
PAYMENTS				
(5,555)	Employee costs	(5,545)	(5,545)	(5,545)
(8,260)	Materials, contracts & other expenses	(8,160)	(8,594)	(9,088)
(309)	Interest Payments	(390)	(384)	(280)
2,480	NET CASH PROVIDED BY (OR USED IN) OPERATING ACTIVITIES	2,187	2,208	2,292
CASH FLOWS FROM INVESTING ACTIVITIES				
RECEIPTS				
35	Sale of Replaced Assets	35	35	83
PAYMENTS				
(1,897)	Expenditure on Renewal/Replaced Assets	(2,540)	(2,540)	(2,580)
-	Expenditure of New/Upgraded Assets	-	-	-
(1,862)	NET CASH PROVIDED BY (OR USED IN) INVESTING ACTIVITIES	(2,505)	(2,505)	(2,497)
CASH FLOWS FROM FINANCING ACTIVITIES				
RECEIPTS				
65	Capital Contributed by Member Councils	-	65	65
1,814	Proceeds from Borrowings	2,260	2,260	2,260
PAYMENTS				
(1,906)	Repayment of Borrowings	(1,987)	(1,987)	(1,840)
-	Distribution - Member Councils	-	-	(137)
(27)	NET CASH PROVIDED BY (OR USED IN) FINANCING ACTIVITIES	273	338	348
591	NET INCREASE (DECREASE) IN CASH HELD	(45)	41	142
1,367	CASH & CASH EQUIVALENTS AT BEGINNING OF PERIOD	2,278	1,958	1,958
1,958	CASH & CASH EQUIVALENTS AT END OF PERIOD	2,233	1,999	2,100

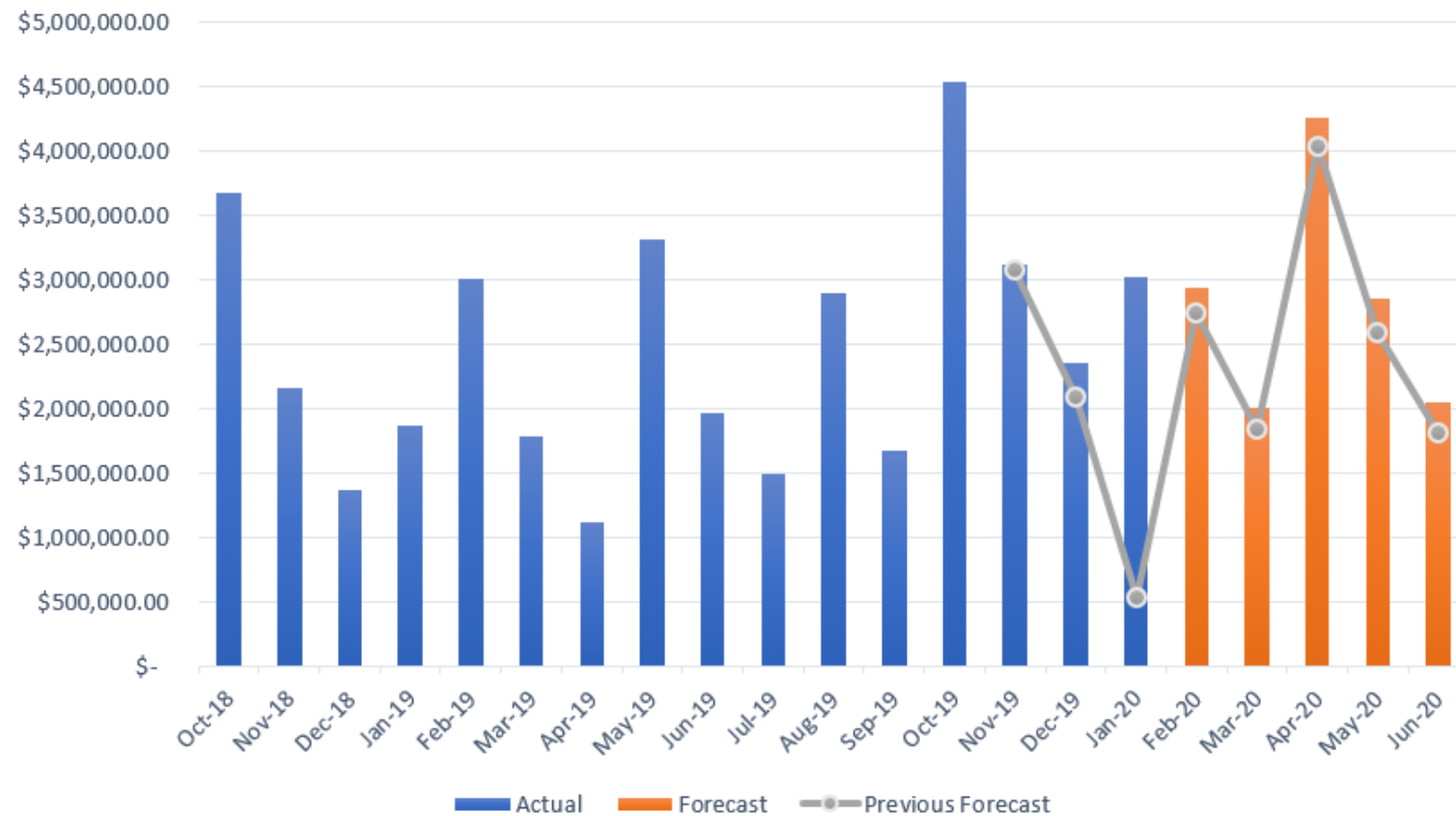
EAST WASTE**PROJECTED STATEMENT OF CHANGES IN EQUITY (BUDGET)**
for the Financial Year Ending 30 June 2020

FY 2019		FY 2020	FY 2020	FY2020
Audited Actuals		Original	Adopted	Proposed
\$		Budget	Budget	Budget
		\$'000	(BR1)	(BR2)
				\$'000
473	BALANCE AT END OF PREVIOUS REPORTING PERIOD	518	706	706
168	Net Surplus / (Deficit) for Year	137	167	323
65	Contributed Equity	-	-	65
-	Distribution to Member Councils	-	-	(137)
706	BALANCE AT END OF REPORTING PERIOD	655	873	957

EAST WASTE**PROJECTED UNIFORM PRESENTATION OF FINANCES STATEMENT (BUDGET)**
for the Financial Year Ending 30 June 2020

FY 2019		FY 2020	FY2020	FY2020
Audited Actuals		Original Budget	Adopted Budget (BR1)	Proposed Budget (BR2)
\$'000		\$'000	\$'000	\$'000
16,194	Income	16,282	16,716	17,190
16,058	Expenses	(16,145)	(16,562)	(16,887)
136	Operating Surplus / (Deficit)	137	154	303
Net Outlays on Existing Assets				
(1,897)	Capital Expenditure on Renewal and Replacement of Existing Assets	(2,540)	(2,540)	(2,580)
1,959	Depreciation, Amortisation and Impairment	1,970	2,222	2,103
35	Proceeds from Sale of Replaced Assets	35	35	83
97		(535)	(283)	(395)
Net Outlays on New and Upgraded Assets				
-	Capital Expenditure on New and Upgraded Assets	-	-	-
-	Amounts Specifically for New and Upgraded Assets	-	-	-
-	Proceeds from Sale of Surplus Assets	-	-	-
-		-	-	-
233	Net Lending / (Borrowing) for Financial Year	(398)	(129)	(91)

East Waste Cash Flow Analysis October 2018 - June 2020



7.2: DRAFT 2020/21 ANNUAL PLAN & BUDGET

REPORT AUTHOR: General Manager
ATTACHMENTS: A: East Waste 2020/21 Draft Annual Plan
B: East Waste Budget Framework Policy

Purpose of the Report

To consult the East Waste Board on the *East Waste 2019/20 Draft Annual Plan*, the Draft 2019/20 Budget and the key assumptions used in their development and to approve the draft Annual Plan for distribution to Member Councils for their review and consent.

Background

Section 51 of the Eastern Waste Management Authority Charter requires the Authority to have an Annual Plan which supports and informs its Budget. Following endorsement by the Board the plan will be distributed to Member Councils for their review prior to the mandated 31 May timeframe (Section 52.3 of the Charter).

Additionally Section 53 requires the Authority to advise Constituent Councils of proposed fees for the next financial year by April 1.

Report

Draft 2020/21 Annual Plan

The *East Waste 2020/21 Draft Annual Plan* (the Plan, refer Attachment A) has been developed in close alignment with the *East Waste Business Plan 2015-2024*. With East Waste's 10 Year Business Plan currently under review and likely to be superseded prior to the final adoption of this Annual Plan, this Plan has adopted a 'hybrid' approach with respect to referencing strategic objectives. Notwithstanding the *2020/21 Draft Annual Plan* maintains our core intent of being "*the most efficient and respected waste logistics company in Australia through the delivery of world-class resource management and educational services to our Member Councils and their Communities.*"

The Plan and budget have been developed on the basis that there are no known extraordinary or abnormal items that need to be accounted for. The Activities within the Plan have been developed following consultation with Member Councils (through the Operations Assistance Committee), Board direction over the past 12 months, feedback via the General Manager's Performance Review Committee and the undertaking of an industry horizon scan by Administration.

Draft 2020/21 Budget

The Draft 2020/21 Budget (refer Attachments A) has been developed with reference to several key guiding documents and assumptions which are detailed below.

Key Guiding Documents:

- *East Waste Business Plan 2015-2024;*
- *East Waste Budget Framework Policy (refer Attachment A);*
- *East Waste's Long-Term Financial Plan; and*
- *East Waste's Fleet Asset Management Plan.*

Key Assumptions & Rationale:

General

- Business as usual approach to all key activities, albeit, continue to pursue 'gaps' in the existing Service Matrix.
- CPI increase of 2.2% has been applied to all situations where required.
- Financial Target 1 of the *East Waste Budget Framework Policy* requires the application of a 1 -2% return on revenue based on the draft FY2021 Common Fleet Costing charges (currently \$12,821,000). As yet this has not been incorporated into the draft budget figures. Incorporation of this will add an additional \$130,000 - \$260,000 to the total fees charged. More detail on the application of this is included below under Common Fleet Collection Costs.

Waste Collection Activities

- A 3% increase to the **Corporate Administration Fee** has been applied for the purpose of the draft budget. The Budget Framework Policy requires *"the Administration Fee is to be annually increased by the Local Government Price Index (LGPI), or the annual average percentage movement in the Common Fleet Costing Charge."* The final percentage will be set following endorsement of the draft budget by the Board.
- **Depreciation** - A substantial increase in depreciation occurs with the proposed FY21 budget. This results directly from the delayed timing of receiving replacement waste collection vehicles in the current financial year and the early replacement of vehicles in the FY21 cycle. As the percentage movement of the budget is calculated from Budget Review 2 (which saw depreciation reduced by \$120,000) the increase is exacerbated. To a large extent, the increase is offset by the projected savings to be made in the current financial year.
- **Bin Supply and Maintenance** increase of 17.2% is based on the increased work experienced through the 2019 calendar year.
- **Green Organics Processing** - collections across 2019 have increased on recent years, which is predominately attributed to the more favourable growing conditions experienced. A 2% volume increase has been budgeted, resulting in an overall 4.4% increase.
- **Hard Refuse Waste Collection** has experienced the biggest processing percentage increase. This is driven by increased tonnes (increased collections), but predominately by the unexplained surge in presentation of mattresses. Mattresses attract a separate processing fee due to the difficulty in processing them and while Administration have negotiated a separate contract (which provides a per unit saving and sees the material recycled), mattress processing now accounts for one-third of the total hard waste processing costs. A nominal Solid Waste Levy increase has also been factored in.
- **The Recycling Processing fee** has been developed on all the known inputs and forecasts of international and domestic markets. As we have entered into a rise and fall contract and there remains enormous volatility in the recycling commodities market there is potential for this figure to fluctuate.

- **Fuel Gas and Oil** - Terminal gate pricing (which is the basis of our bulk fuel contract) has remained relatively stable across the first six months of the current financial year, despite domestic pricing fluctuations. Using this as a basis (but acknowledging recent history is no indicator of the future with fuel, particularly given its volatility to international political affairs), a 4% increase has been applied to fuel.
- **Maintenance Fleet** - this increase is extrapolated from year to date figures. Significant savings have been made to Fleet maintenance over the past three budget cycles and with the incorporation of 10 new vehicles into the fleet, expenditure should remain relatively stable.

Wages & Salaries

- Given the Authority's business model and high reliance on labour, unsurprisingly **Wages and Salaries** results in the single largest cost centre. The proposed increase incorporates Enterprise Agreement rises and other predicted salary increases, along with an additional two drivers which are required to cater for increased hard waste collections (and associated runner), an additional driver to assist with the management of recycling compaction and green organics collections through the warmer months.
- Through the budget it appears as though there is a substantial increase in the **Wages: Casual Agency** line. While this is the case year on year, the current year budget for casual staff was reduced from a FY2019 spend in excess of \$600,000. While the intent is to absolutely minimise the use of casual staff, there is an element of the workforce which is largely transient, resulting in the need to engage labour hire. Any overspend in this area is offset by savings in Wages & Salaries.

Administration & Corporate Activities

- An increase in **consulting** is proposed to assist with the delivery of actions within the Annual Plan. These include the development and roll out of a Records Management System, cost benefit analysis of service delivery, review of the education program and development of a Member Council reporting program.
- **Staff Development** - this increase results from combining the previously separate Conference fees line.
- **WHS Provision** - is the amalgamation of several lines and includes staff medicals, uniforms and protective clothing.

There have also been many cost centres that have had reductions applied to them, following a diligent assessment of expenditure and future funding needs.

Capital Expenditure

- Replacement of six (6) trucks as per the Fleet Asset Management Plan. Expected cost of replacing Trucks is forecasted at \$2,400,000. As per the requirement in the Budget Framework Policy, "*Vehicle Capital Expenditure is to be funded solely via external loan borrowings. An annual review of this principle is to be confirmed through budget adoption process.*" With the recent change to the Fleet Asset Management Plan and vehicles now being retained for eight years, the loans for these vehicles will also be taken over eight years.
- A further \$30,000 to assist with finalisation of the Operations Office upgrade is budgeted. This is principally to address disability access requirements associated with the upgrade.
- The loan associated with Highbury Landfill has now matured and as such no further repayment allocations are required. This ends a significant historical matter for East Waste.

Common Fleet Collection Costs

Servicing of the Annual Plan and operations requires an increase on the Budget Review 2 results of the 2019/20 budget of \$662,000 or 5.45%. Administration recognise that as a stand-alone increase this is sizeable and given the current economic conditions it is well above CPI and expectation. However, as detailed earlier, this increase is largely the result of deferred Depreciation from the current financial year. Depreciation alone accounts for \$358,000 (2.9%) of the increase. Without this the increase would be 2.5%.

Recognising that depreciation needs to be included, Administration are of the view that the application of the 1-2% Operating surplus, adding a minimum of a further \$130,000 would not be palatable in the current economic and political climate. Hence it is not included in the proposed budget.

It is worth noting that the three biggest cost centres, Wages and Salaries (49%), Fuel (11%), and maintenance Fleet (15%), account for 75% of the total increase. If depreciation is removed, these account for 162% of the increase. This demonstrates that all other areas have been kept in balance or reduced in order to manage these large required increases, which are focussed solely on optimum service delivery.

Furthermore, East Waste will shortly return an operating surplus from the 2018/19 budget to the Member Councils and are well positioned to repeat this, based on the current Budget Review 2 projections. Considered holistically, this significantly offsets the budgeted increase. Building the budget from a zero-based budget approach ensures a forensic assessment of all cost centre expenditure (evidenced by several reductions) and commitment to our efficiency and cost-effective services mantra.

RECOMMENDATION

That the Board:

- 1. Endorse the East Waste 2020/21 Annual Plan, as presented in Attachment A;**
- 2. Endorse the associated draft budget and proposed Member Council Fees;**
- 3. Authorise the General Manager to distribute to each Member Council for review and comment, the *Draft 2020/21 Annual Plan*, as presented in Attachment A, along with the proposed fees.**

EastWaste



2020/21 Annual Plan

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Introduction

East Waste is the trading name of Eastern Waste Management Authority, which was established in 1928. The Authority is a regional subsidiary of the Adelaide Hills Council, City of Burnside, Campbelltown City Council, City of Norwood, Payneham & St Peters, City of Mitcham, City of Prospect and Town of Walkerville.

Through the servicing of kerbside waste, recycling and organics bins and street and reserve litter bins, East Waste undertakes over 10 million bin lifts and 30,000 hard waste collections each year for the Member Councils. East Waste however is far more than a waste logistics Company and has been a driving force in the waste education space in recent years.

East Waste is governed by a Charter (the Charter) pursuant to *Section 43* of the *Local Government Act 1999* and administered by a Board, which includes a director appointed by each Council and an Independent Chair. Clause 51 of the Charter requires the Authority each year to have an Annual Plan which supports and informs the budget. Specifically, it is to include an outline of East Waste's objectives, the activities intended to be pursued, and the measurement tools defined to assess performance. It must also assess and summarise the financial requirements of East Waste and set out the proposals to recover overheads and costs from the Member Councils.

The *2020/21 Draft Annual Plan* is to be read in conjunction with East Waste's broader strategic planning framework including the *10 Year Business Plan 2015 - 2024*, Asset Management Plan and Long-Term Financial Plan, and Risk Management Planning Framework. In doing so it is important to note that East Waste's 10 Year Business Plan is currently under review and likely to be superseded prior to the final adoption of this Annual Plan. In anticipation of this, this Plan has adopted a 'hybrid' approach with respect to referencing strategic objectives. Notwithstanding the *2020/21 Draft Annual Plan* maintains our core intent of being *the most efficient and respected waste logistics company in Australia through the delivery of world-class resource management and educational services to our Member Councils and their Communities*.

Consistent with recent plans, this continues to build on the success of East Waste and strong integration with our Member Councils which is central to our success and strength as a collective unit.

Delivery

Appendix 2 of the *10 Year Business Plan 2015-2024* sets out a 10 Year Action Summary, with key tasks listed to ensure delivery of the Plan. For historical context and reference, Table 1 presents the Action Summary with an update on the activities - those completed are shaded Green and those outstanding are shaded Red.

Actions with an asterisk have not been completed at time of writing but are scheduled to be completed by the commencement of this plan (1 July 2020). This Plan will deliver on Year 7(2021) actions.

As part of a broader plan to maximise the efficiency of assets and resources, East Waste has taken on several new services in recent times and also expanded its service offerings.

East Waste will continue to pursue suitable expansion options where there is financial, logistical benefit and values alignment. The range of services currently provided to Member Councils is detailed in Table 3. East Waste currently does not provide any non-core activities to non-Member Councils or Organisations, however this does not preclude East Waste from investigating and/or pursuing these opportunities as they arise.

Other key activities for delivery in 2020/21 are detailed on the following pages against the *10 Year Business Plan 2015-2024* Key Focus Areas.

Table 1: East Waste Business Plan 2015 -2024 Action Summary

East Waste 10 Year Business Plan 2015-2024					4 Year Delivery Plan		10 Year Business Plan				
Actions	Year 1 - 2015	Year 2 - 2016	Year 3 - 2017	Year 4 - 2018	Year 5 - 2019	Year 6 - 2020	Year 7 - 2021	Year 8 - 2022	Year 9 - 2023	Year 10 - 2024	
Action 1: East Waste to continue to provide core services to Member Councils and advise Member Councils of the capacity to deliver the full range of core services which could further drive efficiencies and alignment between Member Councils and East Waste.	X										
Action 2: East Waste to determine current performance of Member Councils against the two key ZWSA Waste Strategy targets and report annually. *	X	X	X	X	X	X	X	X	X	X	
Action 3: East Waste to undertake an internal, and where required, independent, Market Evaluation of the East Waste model versus alternative waste and recycling service delivery models.	X						X				
Action 4: East Waste to prepare SLA’s for Member Councils within 12 months. *	X										
Action 5: East Waste to establish operations KPIs as per Table 3 within 12 months. KPIs to be reported monthly to Member Councils once established. *	X	X	X	X	X	X	X	X	X	X	
Action 6: East Waste to prepare a suitable recyclables processing specification and tender by February 2015 on behalf of Member Councils. Issue to market by March 2015 and proceed to board approval with recommended contractor for approval ready for 1 July 2015 commencement.	X					X					
Action 7: East Waste to prepare a suitable organics processing specification and tender by February 2015 on behalf of Member Councils. Issue to market by March 2015 and proceed to board approval with recommended contractor for approval ready for 1 July 2015 commencement.	X										
Action 8: East Waste to assess the disposal contract opportunity and provide a business case for Member Councils to consider by year 4 of the Business Plan and provide a waste disposal specification and tender to the market for Councils that choose to take up this option.				X							
Action 9: East Waste to demonstrate the potential of the Customer Service software to Member Councils and seek interest in moving to this solution by year 3 of the Business Plan.			X								
Action 10: East Waste to develop an employee satisfaction survey to be conducted at a frequency to be determined by the end of the first year of the Business Plan.	X	X	X	X	X	X	X	X	X	X	
Action 11: East Waste to develop a fleet management plan to achieve an average fleet age of 7 years by end of year three of the Business Plan, and continually commit to implementing best practice technologies.			X								
Action 12: East Waste to prepare an example or trial presentation of one vehicle for Member Councils to consider and business case for broader fleet implementation over time by year 2 of the Business Plan.		X									
Action 13: East Waste to prepare example or trial demonstrate capabilities and benefits of RFID bins to Member Councils by year 3 of the Business Plan.			X								
Action 14: East Waste to develop customer satisfaction KPIs, and a process regarding resident customer service surveys, to identify and track customer satisfaction at a frequency to be determined.		X		X		X		X		X	
Action 15: East Waste to investigate a service offer for community waste and recycling education and propose a model(s) to Member Councils that indicate and interest by Year 1-2 of the Business Plan.	X	X									
Action 16: East Waste initiate an independent mechanical and operational audit of the entire collection fleet at least annually, commencing in year 1 of the Business Plan.	X	X	X	X	X	X	X	X	X	X	

Table 2: East Waste Service Offering to Member Councils

	East Waste Service Offerings (as at 1 January 2020)																	
	Field Services						Procurement & Contract Management						Customer Service		Innovation		Education and Marketing	
Council	Weekly collection of Waste	Fortnightly collection of Recyclables	Fortnightly collection of Organics	Hard Waste Collection	Street & Reserve Litter Collection	MUD/Bulk Bin Collections	Bin Repairs/Maintenance/Replacements	MGB Procurement	Kitchen Caddy and BioBag Procurement	Dog Poo Bag Procurement	Recyclables Contract	Organics Contract	Customer Service	Second Bin Permits	GPS tracking	RFID tracking	Education and Promotion	Personalised Truck Advertising
Adelaide Hills Council	x	x	x	x	x	x	x	x			x	x	x	x	x		x	x
City of Burnside	x	x	x	x		x	x	x	x		x	x	x	x	x	x	x	x
Campbelltown City Council	x	x	x	x	x		x	x			x	x	x		x		x	
City of Mitcham		x	x	x			x	x			x	x	x		x		x	
City of NPSP	x	x	x	x	x	x	x	x	x		x	x	x	x	x		x	
Town of Walkerville	x	x	x	x	x		x	x			x	x	x	x	x		x	
City of Prospect	x	x	x	x	x		x	x	x		x	x	x	x	x	x	x	

Governance

East Waste has undertaken a significant amount of work in recent years to strengthen the governance related activities of the business. The largely operational improvements required into the future will be adopted as a 'business as usual' approach.

G1. Implementation of a compliant Records Management System

Over the past 18 months East Waste have undertaken an investigation into a fit for purpose Records Management System (RMS), developed a GAP analysis and implementation schedule. Physical implementation has been delayed due to competing priorities but will now form a key priority for the FY21.

Operational Management

Principally as a waste logistics business providing a service to Member Councils, East Waste's core intent is to be *the most efficient and respected waste logistics company in Australia through the delivery of world-class resource management and educational services to our Member Councils and their Communities*. As a result of this operational management activities will remain the key focus of the Organisation.

OM1. Continue & Expand Existing Core Services

East Waste will continue to pursue a complete suite of service offerings to all Member Councils. Where gaps exist with the current service offerings (refer Table 2), East Waste will work with the respective Council(s) to provide business case(s) for a superior and financially more efficient service. Ultimately this will be undertaken with a goal of ensuring all assets and resources are fully utilised, however where required additional resources and/or vehicles will be procured to meet service demand.

Furthermore, should opportunities arise to expand the existing membership model and/or fee for service offerings, these will be investigated.

OM2. Upgrade to WasteTrack2

East Waste utilises a high-quality software system known as Waste Track to manage all elements of collections. An upgraded package is available which will streamline several workflows and improve data reporting, among several other operational benefits. To utilise the system the collection vehicles, require an upgrade of 'in cab' hardware. Approximately a third of the fleet are currently fitted, and new and soon to be purchased trucks will have it fitted as standard (within the purchase price) however this leaves 15 truck requiring the upgrade. The upgraded system cannot be utilised until all trucks are fitted.

OM3. Purchase of replacement RACVs

In line with East Waste's recently revised *Fleet Asset Management Plan 2020-2030* six (6), collection vehicles are due to be replaced in the 2020/21 Financial Year. Replacement of these six vehicles ensure the Key Principles of the Principles of the *Fleet Asset Management Plan 2020-2030* are maintained. Additionally, these purchases will upgrade the technological capabilities of the existing fleet, as they will be fitted standard with RFID readers and additional cameras, which the trucks to be replaced, do not have. The inclusion of Electric Vehicle(s) as part of this purchase will be considered.

OM4. Investigate opportunities for increased reuse of Hard Waste material

East Waste currently diverts over 95% of all material (approximately 3,100 tonnes per annum) collected through our hard waste service away from landfill by sending the material to ResourceCo (Wingfield) who transform it into Process Engineered Fuel (PEF).

A strategic principle of East Waste is to ensure where possible that collected material is retained/processed at its highest value. Referring to the waste hierarchy, *Reuse* sits higher than *Waste to Energy* and as such East Waste will investigate solutions and implement trials where possible for increasing the life (reuse) of the many items currently presented for hard waste collection.

Communication

Since 2015 East Waste has invested heavily in waste education in a bid to maximise the reuse of valuable resources and minimise contamination. Through delivering a range of materials and information across diverse mediums, East Waste is recognised as a leader in waste education. While education will continue and remain, the focus will shift to investment in meaningful and sustained behaviour change programs.

C2. Implementation of Kerbside Services Plan

Shifting to a stronger behaviour change focus in order to generate the step change required in increasing food waste recycling and reducing contamination, East Waste will commence implementation of the Kerbside Services Plan. Delays to the development of the Strategic Plan and the Kerbside Services Plan postponed the anticipated commencement in the 2019/20 financial year.

C2. Continued implementation of 'Why Waste It?' Program

East Waste has developed a strong social media presence in order to disseminate vital service information and reinforce educational messaging and this, along with targeted advertising will occur throughout the 20/21 year as need and opportunity requires.

Schools education will continue and building on the success of last year, community workshops themed around recognised environmental events (eg. National Recycling Week, World Environment Day, Plastic Free July will be rolled out across (and in conjunction with) all Member Councils. Support with and attendance at selected community events will further support direct community engagement. Partnering with external Organisations and national programs will be sought where synergies and benefits exist.

C3. Review of East Waste's Education Program

East Waste have invested heavily in waste education over the past five (5) years, initially as a need to fill a void in the community education space. The various iterations are well recognised as leading waste education in South Australia, evidenced by the State Government seeking a statewide rollout of *WhichBin?* in 2019.

With the maturity of the program, State-government reinvesting in waste education and a focus on behaviour change, it is now appropriate to undertake an assessment as to the effectiveness of the education investment in reducing contamination and increasing green waste diversion, in order to ensure future tailored messaging.

C4. Advocacy/Leadership

East Waste recognises that the collective of Member Councils is one of its key strengths. As a collector of over 20% of Adelaide's kerbside waste collections and influencer on the processing and disposal of this material, East Waste is well-placed to provide informed comment on waste-related matters. East Waste will continue to partner and advocate on behalf of Member Councils on matters that impact on the strategic direction, financial and logistical framework of waste collection, processing and disposal.

Workplace Health & Safety

The heavy logistical work undertaken in the course of collections exposes staff and members of the public to heightened risks. As such a high safety culture that exceeds required standards is fostered across the Organisation and our activities.

WS1. Independent Truck Fleet Audit (A16)

An annual requirement of *East Waste's 10 Year Business Plan 2015-2024 (refer Action 16)*, the independent truck audit provides invaluable mechanical information and peace of mind around the integrity and operational conformance of all collection vehicles. This program coupled with ongoing maintenance ensures East Waste exceeds the requirements of the State Government Heavy Vehicle Inspection program.

WS2. Implementation of the 2019 Risk Management Evaluation Plan

An audit of East Waste's Work, Health & Safety (WHS), Injury Management (IM) and Risk Management frameworks were undertaken in late 2019. While achieving a high conformance, several areas have been identified for improvement. The high priority actions of the subsequently developed WHS & Risk Action Plans will be implemented in line with East Waste's continuous improvement framework.

Financial Management & Performance

East Waste have invested significant time and resources in recent years to improve the transparency and performance of the Organisation, particularly in relation to financial management. While only one action is listed for completion in the FY21, a continued underlying focus remains on driving improvement, efficiency and transparency, wherever possible.

FM1. Cost benefit analysis of services

Action 3 of the 10 Year Strategic Plan recommends “An internal, and where required, independent, Market Evaluation of the East Waste model versus alternative waste and recycling service delivery models.” in years three and seven. The previous work will be built upon to deliver the required market evaluation and provide an opportune springboard at the commencement of the revised Strategic Plan.

Performance Metrics

Table 4: Summary of Activities and Performance Metrics

Activity Code	Activity	10YR Business Plan Link	Metric
G1	Implementation of a compliant Records Management System	2.3.3	<i>State Records Act 1997</i> Compliant Records Management System integrated into business activities.
OM1	Continue & Expand Existing Core Services	1.3 2.4.1	Expansion of existing Service Provisions are investigated and undertaken in a financially sustainable & beneficial manner to existing Member Councils.
OM2	Upgrade to WasteTrack2	2.4.6	Systems installed to deliver optimal Customer Service and reporting capabilities.
OM3	Purchase of replacement RACVs	2.4.7	Replacement of collection vehicles in accord with AMP to ensure operational needs are met.
OM4	Investigate opportunities for increased reuse of Hard Waste material	2.4.6	Feasibility of opportunities investigated and a minimum of one trial undertaken.
C1	Implementation of Kerbside Services Plan	2.5.2	Implementation of Year 1 Actions of endorsed a of a long-term integrated behavior change Program, designed to reduce waste to landfill and contamination levels.
C2	Continued implementation of 'Why Waste It?' Program	2.5.2	Rollout of <i>Why Waste It?</i> campaign to complement statewide education and service the needs of Member Councils.
C3	Review of East Waste's Education Program	2.5.2	Review undertaken and report presented to Council for consideration ahead of 2021/22 budget setting.
C4	Advocacy/Leadership	2.4.6	Tangible advocacy and leadership examples across the year on waste matters of significance to Member Councils.
WS1	Independent Truck Fleet Audit	2.6.2	All trucks audited and identified issues corrected to ensure safe and compliant fleet.
WS2	Implementation of the 2019 Risk Management Evaluation Plan	2.3.3	All actions implemented in timely manner.
FM1	Cost benefit analysis of services	2.3.4	Review undertaken and report presented to Council for consideration ahead of 2021/22 budget setting.

Budget Management

East Waste operates almost entirely on a Common Fleet Costing methodology, whereby Member Councils are charged directly against the time it takes to undertake their services. This is achieved through the utilisation of a specialised, highly accurate and powerful cloud-based, real-time GPS based system, supported by detailed reporting capabilities. As a result of this minor variations in the common fleet percentages (and therefore apportioning of Common Fleet costs) occur from year to year in response to efficiencies and increased collection costs (e.g. increase in developments, Fire Ban days and events). Specific costs (and rebates where applicable) such as waste disposal and resource processing are directly on-charged, to Member Councils.

The budget to deliver this Annual Plan, along with all East Waste's Services and legislative requirements is detailed in the following proposed 2020/21 Financial Papers (refer Attachment 1 – 5).

EAST WASTE**PROJECTED STATEMENT OF COMPREHENSIVE INCOME (BUDGET)**
for the Financial Year Ending 30 June 2021

FY2019		FY2020	FY2021
Audited Actuals		Proposed	Proposed
\$'000		Budget	Budget
		(BR2)	
		\$'000	\$'000
	INCOME		
15,440	User Charges	16,489	17,431
32	Investment income	20	15
38	Grants, subsidies and contributions	-	30
684	Other	681	794
16,194	TOTAL INCOME	17,190	18,270
	EXPENSES		
5,580	Employee Costs	5,545	5,892
8,229	Materials, contracts & other expenses	8,905	9,556
1,959	Depreciation, amortisation & impairment	2,103	2,476
290	Finance costs	334	346
16,058	TOTAL EXPENSES	16,887	18,269
<u>136</u>	OPERATING SURPLUS / (DEFICIT)	<u>303</u>	<u>1</u>
32	Asset disposals & fair value adjustments	20	-
<u>168</u>	NET SURPLUS / (DEFICIT)	<u>323</u>	<u>1</u>
-	Other Comprehensive Income	-	-
<u>168</u>	TOTAL COMPREHENSIVE INCOME	<u>323</u>	<u>1</u>

EAST WASTE
PROJECTED BALANCE SHEET (BUDGET)
for the Financial Year Ending 30 June 2021

FY2019		FY2020	FY2021
Audited Actuals		Proposed Budget (BR2)	Proposed Budget
\$'000		\$'000	\$'000
ASSETS			
CURRENT ASSETS			
1,967	Cash & Cash Equivalents	2,100	2,441
717	Trade & Other Receivables	717	717
-	Other Financial Assets	-	-
2,684	TOTAL CURRENT ASSETS	2,817	3,158
NON-CURRENT ASSETS			
6,100	Infrastructure, Property, Plant & Equipment	7,776	7,771
6,100	TOTAL NON-CURRENT ASSETS	7,776	7,771
8,784	TOTAL ASSETS	10,593	10,929
LIABILITIES			
CURRENT LIABILITIES			
771	Trade & Other Payables	771	771
1,987	Borrowings	2,287	2,300
540	Provisions	580	580
3,298	TOTAL CURRENT LIABILITIES	3,638	3,651
NON-CURRENT LIABILITIES			
4,702	Borrowings	5,880	6,201
78	Provisions	118	119
4,780	TOTAL NON-CURRENT LIABILITIES	5,998	6,320
8,078	TOTAL LIABILITIES	9,636	9,971
706	NET ASSETS	957	958
EQUITY			
706	Accumulated Surplus	957	958
706	TOTAL EQUITY	957	958

EAST WASTE
PROJECTED BALANCE SHEET (BUDGET)
for the Financial Year Ending 30 June 2021

FY2019		FY2020	FY2021
Audited Actuals		Proposed Budget (BR2)	Proposed Budget
\$'000		\$'000	\$'000
ASSETS			
CURRENT ASSETS			
1,967	Cash & Cash Equivalents	2,100	2,441
717	Trade & Other Receivables	717	717
-	Other Financial Assets	-	-
2,684	TOTAL CURRENT ASSETS	2,817	3,158
NON-CURRENT ASSETS			
6,100	Infrastructure, Property, Plant & Equipment	7,776	7,771
6,100	TOTAL NON-CURRENT ASSETS	7,776	7,771
8,784	TOTAL ASSETS	10,593	10,929
LIABILITIES			
CURRENT LIABILITIES			
771	Trade & Other Payables	771	771
1,987	Borrowings	2,287	2,300
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8,078	TOTAL LIABILITIES	9,636	9,971
706	NET ASSETS	957	958
EQUITY			
706	Accumulated Surplus	957	958
706	TOTAL EQUITY	957	958

EAST WASTE**PROJECTED STATEMENT OF CASH FLOWS (BUDGET)**
for the Financial Year Ending 30 June 2021

FY2019		FY2020	FY2021
Audited Actuals		Proposed Budget (BR2)	Proposed Budget
\$'000		\$'000	\$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
RECEIPTS			
16,572	Operating Receipts	17,185	18,255
32	Investment Receipts	20	15
PAYMENTS			
(5,555)	Employee costs	(5,545)	(5,892)
(8,260)	Materials, contracts & other expenses	(9,088)	(9,838)
(309)	Interest Payments	(280)	(300)
2,480	NET CASH PROVIDED BY (OR USED IN) OPERATING ACTIVITIES	2,292	2,240
CASH FLOWS FROM INVESTING ACTIVITIES			
RECEIPTS			
35	Sale of Replaced Assets	83	50
PAYMENTS			
(1,897)	Expenditure on Renewal/Replaced Assets	(2,580)	(2,520)
-	Expenditure of New/Upgraded Assets	-	-
(1,862)	NET CASH PROVIDED BY (OR USED IN) INVESTING ACTIVITIES	(2,497)	(2,470)
CASH FLOWS FROM FINANCING ACTIVITIES			
RECEIPTS			
65	Capital Contributed by Member Councils	65	-
1,814	Proceeds from Borrowings	2,260	2,400
PAYMENTS			
(1,906)	Repayment of Borrowings	(1,840)	(1,830)
-	Distribution - Member Councils	(137)	-
(27)	NET CASH PROVIDED BY (OR USED IN) FINANCING ACTIVITIES	348	570
591	NET INCREASE (DECREASE) IN CASH HELD	143	340
1,367	CASH & CASH EQUIVALENTS AT BEGINNING OF PERIOD	1,958	2,101
1,958	CASH & CASH EQUIVALENTS AT END OF PERIOD	2,101	2,441

EAST WASTE**PROJECTED STATEMENT OF CHANGES IN EQUITY (BUDGET)**
for the Financial Year Ending 30 June 2021

FY2019		FY2020	FY2021
Audited Actuals		Proposed Budget (BR2) \$'000	Proposed Budget \$'000
\$			
473	BALANCE AT END OF PREVIOUS REPORTING PERIOD	706	957
168	Net Surplus / (Deficit) for Year	323	1
65	Contributed Equity	65	-
-	Distribution to Councils	(137)	-
<u>706</u>	BALANCE AT END OF REPORTING PERIOD	<u>957</u>	<u>958</u>

7.3: TREASURY MANAGEMENT PERFORMANCE REPORT

REPORT AUTHOR: Manager, Corporate Services
ATTACHMENTS: A: Treasury Management Policy
B: Performance Report

Purpose of the Report

To provide the East Waste Board (the Board) with a performance report as required by Clause 4.7 of East Waste's Treasury Management Policy.

Report

This Report (refer Attachment B) is provided in accordance with *Clause 4.7 of East Waste's Treasury Management Policy*:

4.7 Reporting

On or before 30 November each year, the East Waste Board shall receive, via the Audit and Risk Management Committee, a specific report regarding treasury management performance relative to the criteria specified in this policy.

This report will highlight:

- *The amount of each East Waste borrowing and investment, its interest rate, maturity date and any changes in holdings since the previous report; and*
- *If applicable, the proportion of fixed interest rate and variable interest rate borrowings at the end of the reporting period."*

This Agenda Item was tabled before the Audit and Risk Management Committee (the Committee) at their November 2019 meeting, which resulted in some further refinement of the Performance Report being undertaken by East Waste Executive to satisfy the requirements of the Policy and Committee. Attachment B was tabled before the Committee at their meeting held 11 February and they resolved:

1.1 TREASURY MANAGEMENT PERFORMANCE REPORT

RECOMMENDATION

Moved Mr Barone that the Committee recommend that the Performance Report as presented in Attachment B is endorsed and forwarded to the East Waste Board.

Seconded Mr Muhlhausler

Carried

As was tabled before the Committee, the Board will note in the Report the reference to the loan application currently being considered by the Local Government Finance Authority (LGFA). This loan amount relates to the purchase of five (5) new collection vehicles in accordance with the recently endorsed three (3) year Supply Agreement. The Board will note the fixed interest rate of 2.55% being applied to the eight (8) year loan.

Noting the very competitive interest rate being applied, East Waste Executive will undertake a review of current fixed rate borrowings to ascertain whether there would be any financial benefit to breaking some current loans and re-borrowing at the lower interest rate.

Recommendation

That the Board note and receive the Performance Report as presented at Attachment B.



Policy:	Treasury Management
Responsibility for Review:	General Manager
Relevant Legislation:	<i>Local Government Act 1999</i>
Relevant Documents:	East Waste Charter
Policy Superseded by this policy on its Adoption:	N/A
Adoption Authority:	East Waste Board
Date of Adoption:	
Minute Reference for Adoption:	
Next Review:	No later than November 2020

1. PURPOSE

The Treasury Management Policy sets the principles and criteria with regard to East Waste's treasury (cash) management in the context of the Annual Plan and Budget, Long Term Financial Plan and associated projected and actual cash receipts and outlays. It outlines how required borrowings will be raised, if relevant, when and how reserves are created and maintained and how cash and investments will be managed to fund East Waste operations.

This Treasury Management Policy establishes a decision framework to ensure that:

- Funds are available as required to support approved outlays;
- Interest and other risks are acknowledged and responsibly managed; and
- The net interest costs associated with borrowing and investing will be selected to deliver the best value for East Waste over the longer term.

2. POLICY SCOPE

This policy applies to all financial assets/liabilities and reserves, including finance leases except for the following specific exclusions:

- Creditors and Provisions; and
- Bank Guarantees.

3. DEFINITIONS

Bank Guarantee

A promise made by a bank to provide payment to East Waste in the event of default.

Borrowings

Cash received from another party in exchange for future payment of the principal, which normally includes interest and other finance charges.

Cash Advance

A loan where principal amounts can be repaid at any time and interest is only payable on the amounts of principal outstanding.

Depreciation



The annual allocation of cost to reflect an asset's service potential over its useful life, which is included in the operating cost of the service that the asset is providing.

Distribution

Distributions (either by cash or in-specie asset) are payments made to Constituent Councils that reflect the distribution of accumulated profit earned by the Authority. Distributions are not recorded as an Operating Expense – they are recorded as a reduction in Equity on the Authority's Balance Sheet.

Financial Sustainability

Is achieved where planned long term service and infrastructure levels and standards are met without unplanned increases in collection fees or disruptive cuts to services.

Fixed Interest Loan

A loan where the interest rate is unchanged over the term of the loan.

Net Financial Liabilities

Equals total liabilities less financial assets, where financial assets for this purpose include cash, investments, receivables and prepayments. **Rebate**

A Rebate is a reduction in the previously estimated service fee (applied through Common Fleet percentage) charged to Constituent Councils. A Rebate is recorded as a reduction in Operating Revenue in the period it is applied.

Surplus Funds

Funds over and above a level which is required to meet East Waste's immediate and short-term working capital requirements.

4. POLICY STATEMENT

4.1 Investments

The following statement is made with consideration to, and in accordance with, the requirements of Clause 61 of the East Waste Charter – Distributions to Constituent Councils. Clause 61 states:

'The Authority must pay or credit surplus funds to the Constituent Councils in proportion to their shares to the extent the Board determines the Authority can afford to pay having regard to future expenditure the Business Plan anticipates be incurred.'

Any funds that are not immediately required for operational needs and cannot be applied to either reduce existing borrowings or avoid the raising of new borrowings will be invested in accordance with this Policy.

Investments will be made in a prudent manner having regard for the prevailing economic climate, projected interest rate movements and future cash requirements.

Cash investments are to be limited to:

- Deposits with the Local Government Finance Authority.

Unless it is financially advantageous to do so, the maturity date for fixed term investments should not exceed a point in time where the funds could otherwise be applied cost effectively to either defer the need to raise new borrowings or reduce the level of East Waste's existing borrowings.

All investments are to be made exercising care, diligence and skill in the consideration of:

- The purpose of the investment;
- The likely income return and timing of income return;
- The period in which the investment is likely to be required;
- The cost of making and maintaining the investment;
- An assessment on future interest rate movements;
- The liquidity and marketability of the proposed investment; and
- An assessment of future cash flow requirements.

4.2 Surplus Funds

Clause 61 of the East Waste Charter – Distributions to Constituent Councils sets out the requirements East Waste must adhere to with respect to the treatment of surplus funds. Clause 61 states:

'The Authority must pay or credit surplus funds to the Constituent Councils in proportion to their shares to the extent the Board determines the Authority can afford to pay having regard to future expenditure the Business Plan anticipates be incurred.'

If and when a sufficient surplus is realised and subject to a decision of the East Waste Board in accordance with Clause 61, surplus is to return to Constituent Councils.

4.3 Borrowings

Borrowings are not a form of revenue and do not replace the need for East Waste to generate sufficient operating revenue to service its operating requirements. Undertaking borrowings gives rise to both an asset (the cash it provides) and a liability (the obligation to repay the money borrowed).

Borrowings are a useful and valid mechanism to:

- Establish new long term assets that will service Constituent Councils and their residents; and
- Manage timing differences between operating cash inflows and outflows.

East Waste may borrow in accordance with Clause 10.11 of the East Waste Charter which states East Waste may:

'borrow or raise money within borrowing limits.'

East Waste manages its funds holistically within the constraints of the Annual Plan and Budget and Long Term Financial Plan.

All borrowings are to be made exercising care, diligence and skill in the consideration of:

- Current risk profile;
- Current economic factors;
- The period over which the funds are likely to be required;
- Expected short and long term view of interest rate trends;
- East Waste's overall debt maturity profile and mix;
- Cost of funding;
- Cost differentials between fixed and variable facilities;
- Long term capacity of repayment of loans;
- The rationale for the borrowings; and
- The cost of making and maintaining the borrowing.

4.4 Authority to Borrow

In accordance with Clause 11.3 of the East Waste Charter, the Board may not delegate the power to borrow money or obtain any other form of financial accommodation unless authorised in an Annual Plan.

Budgeted borrowings that are not taken out within the financial year for which they are approved are not carried over into the following year and the delegated authority to borrow those funds lapse. A new budgeted borrowings limit is then established as part of the following year's budget.

4.5 Quotations

East Waste will utilise the Local Government Finance Authority as its primary supplier when undertaking new borrowings or investing surplus cash. The Local Government Finance Authority provides significant support to the industry and applies bonus return payments to Councils and Subsidiaries from its profits.

From time to time, at intervals of no more than every two years, at least two competitive quotes will be sourced, compared and documented against the Local Government Finance Authority to ensure they continue to deliver the value to the community (after taking into account all relevant factors, including bonus amounts paid and bonus discounts received).

4.6 Maintain Sufficient Funds to Meet Liabilities

In order to ensure liabilities are met as and when they fall due and to maintain business continuity, East Waste Executive Administration shall maintain a suitable balance of funds held in any operating account to meet current period financial obligations. These limits shall be considered when preparing the Annual Plan and Budget, Budget Reviews and Long Term Financial Plan.

East Waste's Executive Management team will monitor the level of cash equivalents on a weekly basis.



4.7 Reporting

On or before 30 November each year, the East Waste Board shall receive, via the Audit and Risk Management Committee, a specific report regarding treasury management performance relative to the criteria specified in this policy.

This report will highlight:

- The amount of each East Waste borrowing and investment, its interest rate, maturity date and any changes in holdings since the previous report; and
- If applicable, the proportion of fixed interest rate and variable interest rate borrowings at the end of the reporting period.

TREASURY MANAGEMENT PERFORMANCE REPORT AS AT 5 FEBRUARY 2020

Borrowings as at 5 February 2020									
Loan #	Settlement	Original Principal	Rate	Term	Repayment Amount	Repayment Date (Biannual)		Principal balance 31 Jan 2020	Maturity Date
2	Feb-2010	\$ 873,000.00	6.85%	10 Years	\$ 61,009.11	19-Aug	19-Feb	\$ 58,988.77	19/02/2020
5	Jun-2013	\$ 378,804.00	4.90%	7 Years	\$ 32,289.47	17-Dec	17-Jun	\$ 31,517.29	17/06/2020
6	Jan-2014	\$ 2,013,491.00	5.35%	7 Years	\$ 174,321.41	15-Jul	15-Jan	\$ 335,136.37	15/01/2021
7	Jan-2015	\$ 1,743,400.00	4.25%	7 Years	\$ 145,278.21	15-Jul	15-Jan	\$ 551,506.01	15/01/2022
8	Jul-2016	\$ 1,926,190.00	3.75%	7 Years	\$ 157,710.74	15-Jul	15-Jan	\$ 1,025,624.79	15/07/2023
9	Oct-2016	\$ 281,743.00	3.50%	7 Years	\$ 22,865.03	17-Oct	17-Apr	\$ 169,316.72	17/10/2023
10	Jul-2017	\$ 1,646,244.00	3.85%	7 Years	\$ 135,266.26	17-Jul	17-Jan	\$ 1,108,037.78	17/07/2024
11	Sep-2017	\$ 325,369.00	4.00%	7 Years	\$ 26,876.12	15-Sep	15-Mar	\$ 241,417.04	15/09/2024
12	Nov-2018	\$ 1,813,771.00	4.00%	7 Years	\$ 149,821.06	15-Mar	15-May	\$ 1,584,408.81	15/11/2025
TOTAL								\$ 5,105,953.58	

Matured Loans YTD									
3	Sep-2012	\$ 1,631,705.00	4.95%	7 Years	\$ 139,328.81	17-Sep	17-Mar	Nil	17/09/2019
4	Dec-2012	\$ 1,626,650.00	4.80%	7 Years	\$ 138,176.06	17-Dec	17-Jun	Nil	17/12/2019

Borrowings FY2020				
Loan #		Principal	Rate	Status
13	Feb-2020	\$ 2,170,966.00	2.55%	In Progress

Investments as at 5 February 2020						
Date of Investment	Amount	Rate	Term	Maturity date	Interest Earned	Status
27/08/2019	\$ 800,000.00	1.25%	90 days	25/11/2019	\$ 2,520.55	Matured
1/11/2019	\$ 1,500,000.00	1.05%	90 days	3/02/2020	\$ 4,056.16	Matured
1/11/2019	\$ 500,000.00	0.90%	60 days	6/01/2020	\$ 813.70	Matured
					\$ 7,390.41	

7.4: 2019 RISK EVALUATION SUMMARY & ACTION PLAN

REPORT AUTHOR: Manager, Corporate Services
ATTACHMENTS: A: 2019 Risk Evaluation Summary Report
B: WHS & Risk Action Plans

Purpose of the Report

To provide the East Waste Board (the Board) with the outcome and subsequent action plan of the 2019 Risk Evaluation undertaken by the Local Government Association.

Background

East Waste holds membership with the Local Government Association Worker's Compensation Scheme (LGAWCS) under the classification of self-insured employer. This class of membership requires the LGAWCS to undertake an audit of East Waste's Work, Health & Safety (WHS), Injury Management (IM) and Risk Management systems every two years.

An audit of East Waste's systems and processes was undertaken by the LGAWCS in late November 2019 and the evaluation report is provided at Attachment A.

Report

In relation to the WHS and IM Audit, East Waste has again achieved a high level of conformance, thus ensuring a 100% rebate amount will be applied to East Waste for the 2019-20 Financial Year. The only non-conformance received is detailed at section 3.8.5 on page 23 of Attachment A. This non-conformance will be addressed as per the attached WHS Action Plan (see Attachment B). Detailed results of the WHS and IM Audits can be found from page 19 through to page 27 of Attachment A.

With respect to the Risk Management Evaluation, the assessment criteria differs from that of the WHS and IM Audit and does not attract a rebate consideration based on a high level of compliance. The intent of the Risk Management evaluation is to ensure minimum standards set for the Local Government sector have been met. As per table 2 at page 5 of Attachment A, the Committee will note that East Waste met 80% of the criteria assessed.

The criteria not yet met have been captured within the Risk Management action plan provided at Attachment B. Whilst East Waste executive accept the criteria not met outcomes, some disappointment was expressed to the auditors regarding the records management system non-compliance affecting East Waste's Risk Management approach and the fact that the audit criteria are clearly aligned to a Council's operations rather than being tailored for a Regional Subsidiary. Regardless, East Waste accepts the outcomes and will be addressed as per the action plan.

An important take away from the audit is best summarised at paragraph 7 of the Conclusion found at page 28 of Attachment A, which states:

"Whilst it may appear that there are a number of actions to follow up on, we also recognise that significant system build has occurred and that continuous improvement is occurring; providing that East Waste continue to maintain this level of development and improvement, the system should mature and progress to a compliant level."

This Agenda Item was tabled before the Audit and Risk Management Committee (the Committee) at their meeting held 11 February 2020 and they resolved:

1.1 2019 RISK EVALUATION SUMMARY & ACTION PLAN

RECOMMENDATION

Moved Mr Barone that the Committee:

- 1. Receive and note the findings of the Local Government Association Worker's Compensation Scheme 2019 Risk Evaluation as presented in Attachment A.*
- 2. Note and support the Action Plan(s) to address outstanding conformance matters identified in the 2019 Risk Evaluation.*

Seconded Ms Di Blasio

Carried

Action Plan progress reports will be provided to the Committee and the Board at their scheduled meetings.

Recommendation

That the Board:

- 1. Receive and note the findings of the Local Government Association Worker's Compensation Scheme 2019 Risk Evaluation as presented in Attachment A.**
- 2. Note and support the Action Plan(s) to address outstanding conformance matters identified in the 2019 Risk Evaluation.**



2019 Risk Evaluation Summary Report

Eastern Waste Management Authority

Date of Evaluation: 21 – 22 November 2019

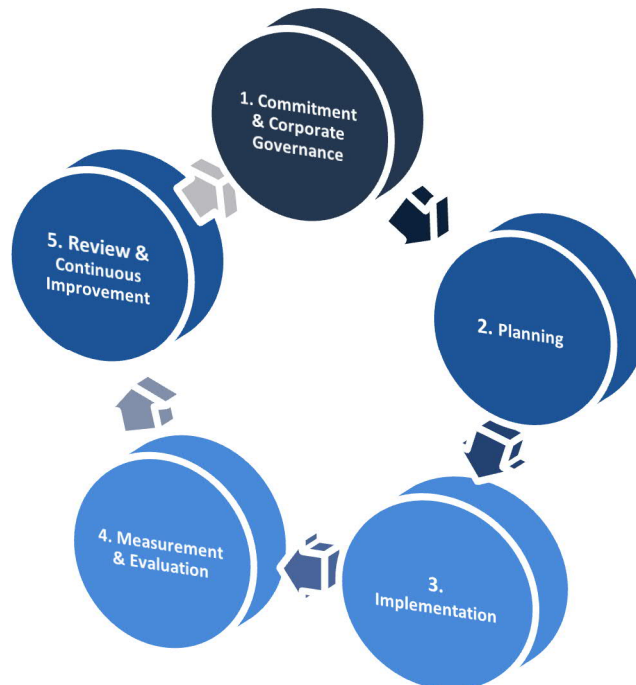
Date Report Issued: 19/12/2019

Name of Evaluators:

Vicky Smith (Lead Evaluator-Work Health & Safety)

Jo Calliss (Risk & Injury Management)

1. Risk Evaluation Overview



The LGAWCS and LGAMLS provide a Risk Evaluation service to their Members every two years. The aim of the Risk Evaluation process is to review each Member's risk management systems (including WHS and IM) against both LG Industry agreed Sector Baselines and other external requirements (e.g. RTWSA Performance Standards for Self-Insurer requirements and relevant legislation). The objective of the evaluation is to assist Members to recognise and share LG risk management excellence, identify opportunities for system improvements and to identify where support can be provided to implement those improvements.

The Risk Evaluation in its current format was introduced in 2017. More information is available on the LGRS Member Centre regarding the structure and process.

This summary report is structured as follows:

- An Executive Summary for both Risk and WHS/IM system aspects which briefly outlines the overall results of the evaluation and potential focus areas and recommended actions. This includes a Results Table, which summarises the results for both Risk Management (RM) and Work, Health and Safety (WHS) and Injury Management (IM) components.
- The RM Evaluation Report, which includes the chosen evaluation scope, summary of findings and specific recommendations for each evaluated question within the identified evaluation scope.
- The WHS and IM Evaluation Report, which includes the evaluation scope, summary of findings and specific recommendations for each sub-element within the evaluation scope.
- A conclusion, which aims to identify where overall system trends and issues are occurring and what may be of assistance to the Member to progress them forward.



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2. Executive Summary

Overview and Objective:

Every two years, the Local Government Mutual Liability and Workers Compensation Schemes conduct an evaluation of each Scheme Member's Risk Management, Work Health and Safety and Injury Management systems. The purpose of this evaluation is to test, (within the scope of the evaluation):

- a) How well the organisation's Risk Management systems meet Local Government sector established baselines and
- b) The organisation's level of conformance with ReturnToWorkSA's Performance Standards for Self-Insurers for Work Health and Safety and Injury Management systems.

Members should use this information in their management planning and review systems to drive further improvement to their Risk, Safety and Injury Management systems.

In addition to this, the evaluations allow for sector-wide results to be collated and analysed to enable the Schemes to further assist the Local Government industry, either via sector wide programs or individual programs of targeted support.

This executive summary provides a brief overview of the results of the risk evaluation of East Waste on 22-23rd November 2019. The participation of Member representatives in the evaluation is a critical part of the evaluation process, is integral to the quality of the evaluation and is always greatly appreciated.

Executive management are encouraged to review the evaluation summary report in its entirety for further detail and recommendations.

The completed risk evaluation, WHS and IM tools that support these findings are available from your allocated WHSC. The tools and reports are also available in your Member documents on the Members Centre.

2.1 SUMMARY OF FINDINGS:

2.1.1 Risk Management

Within the risk management systems, there are three mandatory areas and five electives of which Scheme Members are required to choose two to be evaluated.

In evaluating the organisation's Risk Management systems, reference was made to sector baselines, being a minimum standard expected to be in place. Sector baselines were established by a consultative group that included membership from both metropolitan and regional Scheme Members. It is to be noted that the baselines are not all legislative requirements, but a set of minimum requirements that is expected within the Local Government sector. All the criteria within the defined sector baseline must be met in order for the sector baseline to be deemed as being met.

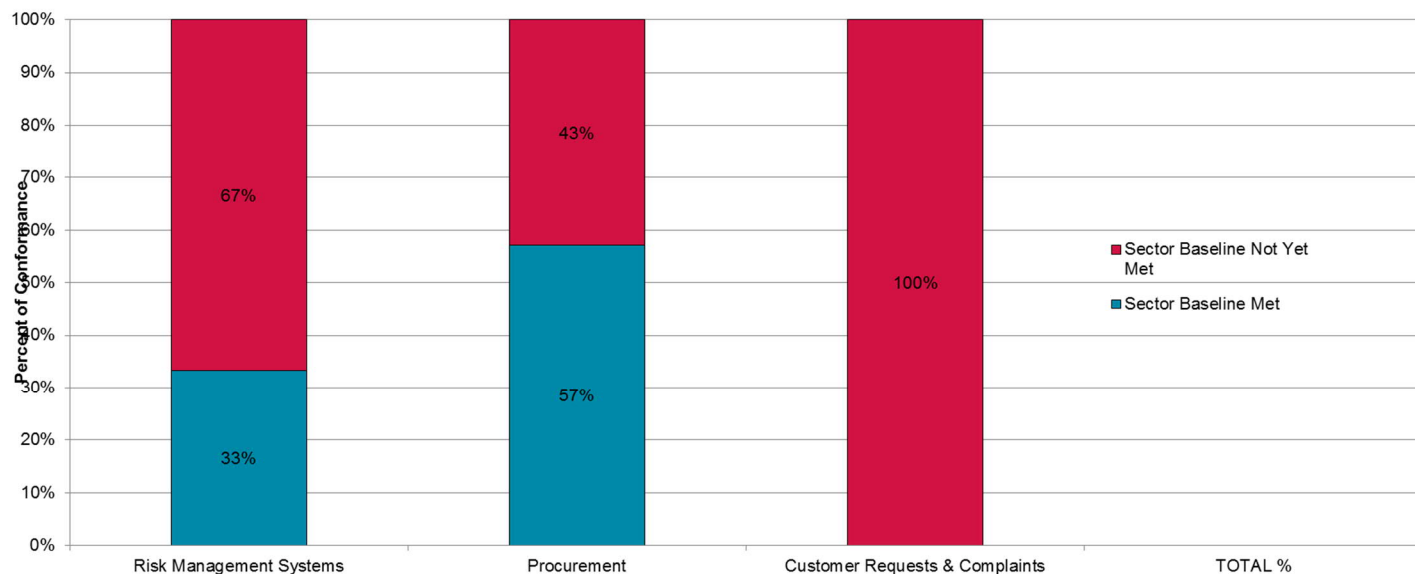
East Waste's results against the mandatory and elective question sets are as follows:

Topics	Total Number of Sector Baselines Evaluated	Sector Baseline Met	Sector Baseline Not Yet Met
MANDATORY AREAS			
Risk Management Systems	3	1	2
Procurement	7	4	3
ELECTIVE			
Customer Requests & Complaints	1	0	1
TOTALS	11	5	6
TOTAL %		45%	55%

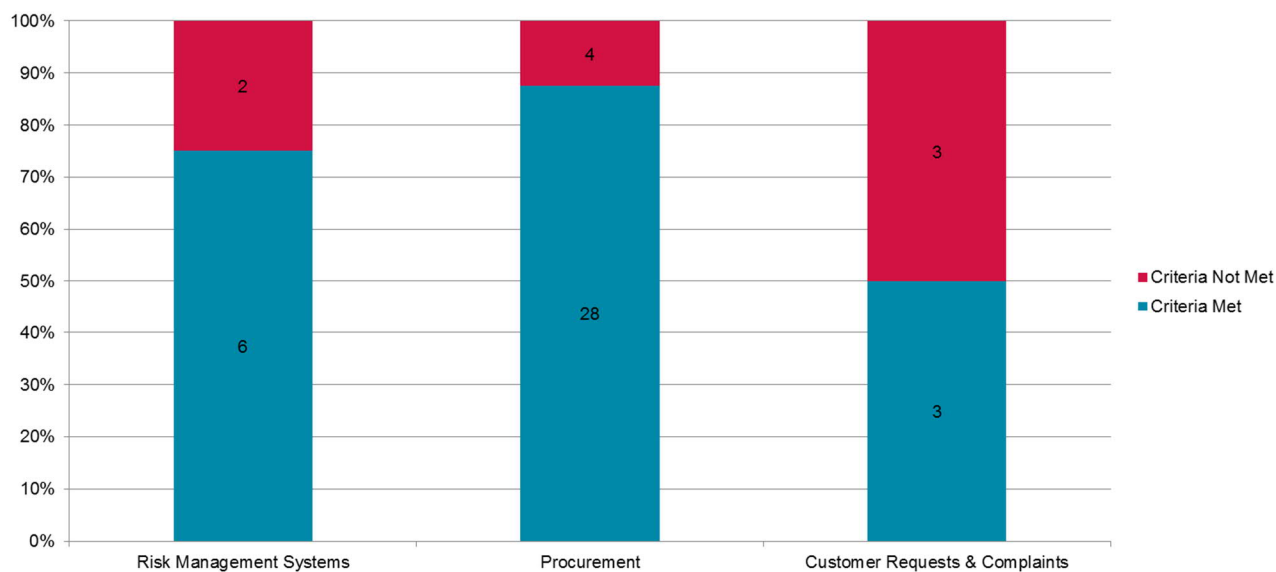
Breaking this down into individual elements within each question set, however, provides a better snapshot of East Waste's progress within each category:

Topics	Total Number of Criteria Evaluated	Criteria Met	Criteria Not Met
MANDATORY AREAS			
Risk Management Systems	8	6	2
Procurement	32	28	4
ELECTIVE			
Customer Requests & Complaints	6	3	3
TOTALS	46	37	9
TOTAL %		80%	20%

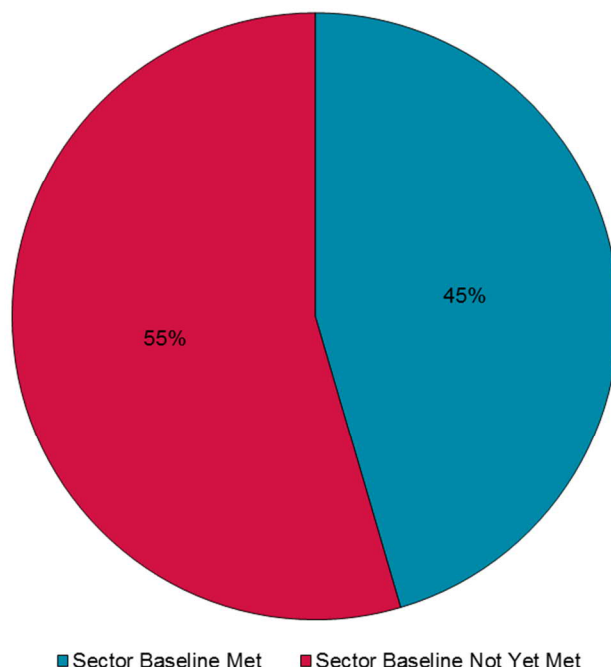
Risk Evaluation Performance by Sector Baseline



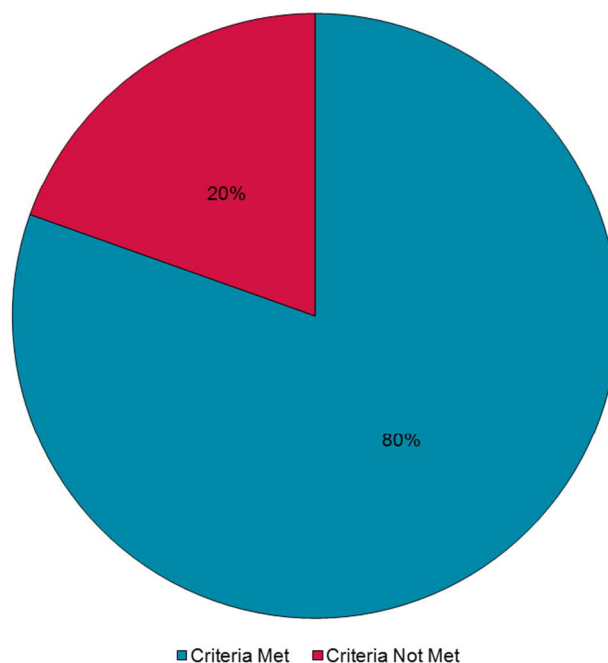
Risk Evaluation Performance by Criteria



Overall Risk Evaluation Performance



Overall Risk Evaluation Criteria Results



2.1.1.1 Risk Management Systems

Overview of Results – Mandatory Areas - Risk Management Systems

Topics	Total Number of Sector Baselines Evaluated	Sector Baseline Met	Sector Baseline Not Yet Met
MANDATORY AREAS			
Risk Management Systems	3	1	2

Specific Results and Improvement areas – Risk Management Systems

Q #	Risk Management Systems	Summary of Sector Baselines not met and any improvement required	Recommendation
1a	What does The organisation's Risk Management (RM) approach consist of?	<p>Sector baseline not yet met</p> <p>East Waste has a Risk Management Policy & Risk Management Framework, which are aligned with AS/NZS ISO:31000 2009 and clearly articulate the organisation's risk criteria along with the process to identify, analyse, evaluate, treat and monitor risks and roles and responsibilities relating to risk.</p> <p>Corporate records are stored on a network drive, but not aligned to GDS20/40; Finance & Executive Administration Officer is in process of identifying suitable provider to ensure compliance.</p>	<p>Review the requirements of the current general disposal schedule (GDS) for local government records and implement a structured records management system.</p> <p>Note: the current documentation references AS/NZS ISO 31000:2009; this was updated in 2019, so should be captured in future reviews.</p>
1b	Does The organisation have a risk register or a tool/repository where risks are actively monitored and maintained on a periodic basis as per their documented approach?	<p>Sector baseline met</p> <p>East Waste has risk registers relating to:</p> <ul style="list-style-type: none"> - Strategic - Commercial - Business/Operations <p>These were reviewed in September 2019.</p> <p>The risk registers are used as a reference point for decision making throughout the year.</p>	
1c	Is The organisation's above risk management approach implemented and operational?	<p>Sector baseline not yet met</p> <p>Whilst responsibilities for development & maintenance of risk management systems are defined within position descriptions, there was no evidence training in the risk management policy or framework had been provided to those listed as having responsibilities for managing risk.</p>	<p>Develop & implement a structured training program to inform board members, the audit committee and staff of their responsibilities relating to management of risk.</p>

2.1.1.2 Procurement and Contracts

Overview of Results – Procurement and Contracts

Topics	Total Number of Sector Baselines Evaluated	Sector Baseline Met	Sector Baseline Not Yet Met
MANDATORY AREAS			
Procurement and Contracts	7	4	3

Specific Results and Improvement areas – Procurement and Contracts

Q #	Procurement and Contracts	Sector Baseline and Summary of any improvement required	Recommendation
3a	Are there policies, and procedures prepared and adopted for the procurement process, including approach to the market, evaluation of responses and selection of providers?	Sector baseline met East Waste has a procurement policy which references, and is supported by, the Schedule of Sub-Delegations. There is a Sale of Land and Other Assets Policy. Both policies satisfy the criteria for sector baseline to be met. Note: East Waste does not have a prudential management policy, however prudential reviews are undertaken, as member councils require them for high risk/high value contracts.	Develop & implement a prudential management policy.
3b	Are there systems in place to identify risks as part of the procurement/ purchasing process?	Sector baseline met There is evidence that risk is considered throughout the procurement process; verified by reviewing: - Probity & Evaluation Plans - Recyclables Contract Review Risk Analysis which considered generic risks as well as risk relating to each tender response received; - RFT Evaluation Reports - Prudential Report for Receipt & Processing of Recyclables, which includes a comprehensive risk analysis I was also able to verify that WHS & risk considerations are made for smaller procurements.	
3c	Is there evidence that the procurement process is transparent and in accordance with applicable organisation's procurement policy/operational guidance/procedures	Sector baseline met Verified by reference to tender documentation & probity & evaluation plans that outline process and criteria, which are being adhered to.	
3d	Have staff who have delegated roles and/or are responsible for procurement and/or contracts been provided with appropriate training?	Sector baseline met Position descriptions document procurement responsibilities& this is supported by training in procedural requirements and delegations.	

Q #	Procurement and Contracts	Sector Baseline and Summary of any improvement required	Recommendation
3e	Does The organisation have a process in place to justify the rationale behind, and approval of, variations from standard indemnity, insurance, legal liability and contractor incident notification clauses?	Sector baseline not yet met The probity and procurement plan provides guidance around negotiation. Other than emails, there is no formal recording of negotiations entered into, or the rationale. Although clause 9.7 of the conditions of contract requires the contractor to report any occurrence that may result in a claim to The organisation, it does not specifically require RTW claims to be reported.	Develop & maintain negotiation log for all contracts (to document reasons for requesting/accepting changes to standard terms & conditions &/or commercial arrangements. Amend contract clause re: incident notification to include injuries to workers.
3f	Is there evidence of the rationale in 3e being applied during the procurement process including when calling for tenders and developing/writing contracts?	Sector baseline not yet met Whilst there is evidence that executed contracts include appropriate indemnity, insurance and notification clauses, works/purchase orders are issued without terms and conditions, which exposes East Waste to potential disputes.	Options to consider are either generating conditions on the back of work order issued from accounting software or putting the conditions on the website & referring to them on the face of the order.
3g	Are there processes in place to administer the contract and manage supplier performance during and after the contract? Note: The criteria in this section are checking to see that there is evidence that these things are actually occurring	Sector baseline not yet met Whilst review meetings & handover occur in practice, I was unable to view evidence, (e.g. checklist, handover documentation) that this is recorded. There is evidence that monitoring of key milestones and contractor incidents occur, there is no formal process to review quality/performance at the conclusion of a contract.	Develop a process, (e.g. checklist) to be completed prior to handover & final payment of invoices for the acquisition of plant, equipment or other major purchases. Develop a process for evaluating & recording performance criteria at the conclusion of a contract. (This may be by reference to original selection criteria or other performance metrics relating to the work undertaken.)

2.1.1.3 Elective Topic – Customer Requests & Complaints

Topics	Total Number of Sector Baselines Evaluated	Sector Baseline Met	Sector Baseline Not Yet Met
Customer Requests & Complaints	1	0	1

Specific Results and Improvement areas – E5 Customer Requests and Complaints

Q #	Customer Requests and Complaints	Summary of Sector Baselines not met and any improvement required	Recommendation
E5a	Does The organisation have a consistent way to manage customer requests/complaints (outside of S270)?	<p>Sector baseline not yet met</p> <p>East Waste's Charter sets out the dispute resolution process between it & a constituent Council.</p> <p>East Waste has a service level agreement with each constituent council, which states "escalated Complaints forwarded to East Waste by Council will be investigated within 24 hours by relevant East Waste staff, and a response issued to Council within that same timeframe."</p> <p>There is, however, no customer complaints policy/service charter that defines who will handle customer complaints, prioritisation/ resolution timeframes, how outcomes of requests or complaints are communicated, and what the customer should do if they disagree with the outcome.</p> <p>There is currently no documented, (or publicly available,) process that sets out the customer request or complaint process.</p>	<p>Develop a customer complaints policy, procedure or service charter that defines the customer request/complaints process.</p> <p>Provide an overview or copy of the customer complaints policy or service charter on East Waste's website together with the process to be followed to lodge a request/complaint & and what to do if the outcome is unacceptable.</p>
E5b	Does The organisation have a documented system for lodging and responding to S270 complaints?	<p>This element was not evaluated for Section 42 or 43 subsidiaries in 2019 as the questions need review to capture the unique functions & relationships of subsidiaries.</p> <p>It should be noted however that Chapter 13 of the LG Act - Review of local government acts, decisions and operations does apply to East Waste, as a subsidiary, in accordance with S268:</p> <p>Part 2 "The provisions of this Part extend to subsidiaries and to board members of subsidiaries as if -</p> <p>(a) a subsidiary were a council; and</p> <p>(b) a board member of a subsidiary were a member of council</p>	Consider adapting, adopting & implementing the LGA's 'Internal Review of a Council Decision' model procedure.
E5c	Are all staff who are required to receive, assess and respond to public requests and complaints (including Sec 270) appropriately trained and skilled, (including staff contingencies)?	<p>Note: this element was not evaluated for Section 42 or 43 subsidiaries in 2019 - see commentary above</p>	As a part of the implementation of the model procedure, staff training should be considered, (for handling all types of complaints.)

2.1.2 Work Health and Safety

Work Health and Safety Systems are evaluated against selected elements from ReturnToWork SA's Performance Standards for Self-Insurers (PSSI). The Performance Standards describe the WHS and IM management system requirements for self-insured organisations in South Australia. The Performance Standards are designed to provide organisations with the opportunity to demonstrate the presence of effective business management systems. The model consists of 5 inter-related standards, 23 elements and 55 sub elements.

The LGA is the group self-insurance licence holder for all Councils and Prescribed Bodies in South Australia. Self-insured employers (Councils and Prescribed Bodies) are required to design, implement and maintain WHS systems to meet the self-insurance requirements.

This year, the WHS evaluation scope continues to focus on areas identified as requiring improvement from the 2017 RTWSA evaluation and two elements from standard 4 and 5 that are focussed on monitoring, reporting, review and improvement of the WHS system.

RTWSA provides guidance in relation to the specific requirements of each sub-element and evaluators are trained in understanding and applying this guidance to determine if an organisation is conforming to the requirements. Assessment is provided in line with the published PSSI definitions for conformance, non-conformance and observation.

East Waste's results are as follows:

STANDARDS	Total Sub-Elements Evaluated	Conformance	Observation	Non-Conformance
Standard 1 – Commitment and Policy	1	1	0	0
Standard 3 – Implementation	8	5	2	1
Standard 4 – Measurement and Evaluation	1	1	0	0
Standard 5 – Management Systems Review and Improvement	1	1	0	0

Specific Results and Improvement areas – WHS Management Systems

Q #	Sub-element requirements	Summary of any identified issues and improvement required	Level of Conformance
1.2.1	Supporting policies and procedures are in place?	East Waste meet the requirements of this sub-element.	Conformance
3.2.1	A relevant Training program is in place and being implemented (relating to the TNA and subsequent plan and effective delivery thereof)	East Waste meet the requirements of this sub-element.	Conformance
3.3.2	Accountability mechanisms are being used where relevant	East Waste meet the requirements of this sub-element.	Conformance
3.7.1	The organisation must ensure contingency plans are periodically tested and/or evaluated to ensure an adequate response, if required	East Waste meets the requirements of this sub-element.	Conformance
3.8.1	Hazard management systems including identification, evaluation and control are in place. Recommendation:	East Waste has a hazard management system which is conforming. Management to address housekeeping in the Workshop.	Observation

Q #	Sub-element requirements	Summary of any identified issues and improvement required	Level of Conformance
3.8.3	Control measures are based on the hierarchy of control process.	East Waste meets the requirements of this sub-element.	Conformance
3.8.5	Program(s) are in place to ensure an appropriate WHS consideration is given at the time of purchase, hire or lease of plant, equipment and substances. Recommendation:	The pre purchase requirements as per the Plant and Chemical Management Procedures have not been implemented. Implement the pre purchase requirements as per the Plant and Chemical Management Procedures.	Non-conformance
3.8.6	Contractor and volunteer management systems are in place to meet the organisations duty of care to all persons. Recommendation:	East Waste has a Contractor Management system that has been implemented except for recording contractor monitoring. Record contractor monitoring.	Observation
3.9.1	That the implementation of relevant inspection and testing procedures are conducted by the relevant, competent person(s).	East Waste meets the requirements of this sub-element.	Conformance
4.1.1	The organisation must ensure planned objectives, targets and performance indicators for key elements of program(s) are maintained, and monitored and reported.	East Waste meets the requirements of this sub-element.	Conformance
5.3.1	The organisation must ensure the system is reviewed and revised, if required, in line with current legislation, the workplace and work practices.	East Waste meets the requirements of this sub-element.	Conformance

Specific details of the identified gaps are available in the WHS results table in the WHS/IM report section of this summary report.

In order to further develop systems and processes in the sub elements where observation/s and non-conformance/s have been identified, it is suggested that East Waste review the findings and recommendations and include relevant actions that address the root cause of system failures into their Risk Evaluation action plan going forward.

2.1.3 Injury Management

The ReturnToWork SA's Injury Management Standards provide a framework from which a self-insured employer's exercise of its delegated powers and discretions can be evaluated. The Code of conduct for self-insured employers states the performance of the employer or self-insured employer will be measured against the Code and Injury management standards.

This year, the evaluation scope has been limited to only those IM sub-elements that sit under the revised Code of Conduct for Self Insured Employers version 12 relevant to LGAWCS Members.

Whilst the IM Standards are measured by RTWSA at the LGAWCS level, the following sub-elements have been scoped and amended for the 2019 Risk Evaluation specifically for Scheme Members to meet their requirements in supporting the LGAWCS.

East Waste's results are as follows:

SUB-ELEMENT	Total Sub-Elements Evaluated	Conformance	Observation	Non-Conformance
Standard 1.2 - Resources	5	5	0	0
Standard 1.6- Information provided to employees	2	2	0	0
Standard 2.8 – Early Intervention, recovery and RTW	2	2	0	0
Standard 4 – Measurement, Monitoring Review	2	2	0	0

Specific Results and Improvement areas – IM Management Systems

Q #	Sub-element requirements	Summary of findings	Result
1.2.1	Documented job descriptions for all injury management personnel and where relevant management, supervisors and employees.	Sighted the following job descriptions, which contain IM/RTW responsibilities: <ul style="list-style-type: none"> - Risk & WHS Coordinator: - Manager Corporate Services: - Finance & Executive Administration Officer: - Manager Operational Services - Operations Coordinator 	Conformance
1.2.2	Ensuring injury management personnel are competent to administer their role in a reasonable manner.	East Waste's Internal RTW Coordinator (IRC) and Internal Claims Coordinator (ICC) is the Risk & WHS Coordinator. The contingency person is the Manager Corporate Services. Other personnel have also undertaken the RTW and IRC training to understand their role and act as further contingency if required, (although this is unlikely to occur.)	Conformance

1.2.3	Ensuring the allocation of resources is appropriate for the organisations type, volume and complexity of the case load.	It would appear that resourcing is adequate, with 1 claim this year and 3 minor claims last year. IRC/ICC role takes up only a small portion of the Risk & WHS Coordinator's time.	Conformance
1.2.4	Suitability of facilities and accommodation to ensure restricted access to information, including maintaining confidentiality during interaction with injured workers and service providers	The IRC/ICC has access to a lockable cabinet to store confidential claim / return to work files in his office. The office is suitable to make confidential telephone calls.	Conformance
1.2.5	A Scheme Member is required to appoint a return to work coordinator and ensure the person appointed to this role has successfully completed relevant LGAWCS training. Where this role becomes vacant, the Scheme Member is required to re-appoint an employee within 3 months and ensure the employee(s) appointed have received relevant LGAWCS training within 3 months of the appointment being made.	Verified by reference to training records.	Conformance
1.6.1	How to report a work related injury	Verified by reference to Workplace Return to Work procedure.	Conformance
1.6.2	The process for lodging a claim for compensation	Verified by reference to Workplace Return to Work procedure.	Conformance
2.8.5	Where a worker has not returned to pre-injury employment within 6 months from date of first incapacity and is not working to their full capacity, new or other employment options are considered for the worker by the Scheme Member in conjunction with the LGAWCS.	Verified by reference to procedure, WHS Committee Minutes & Skytrust induction records.	Conformance
2.8.6	Where a Scheme Member does not provide suitable employment to a former work injured employee the Scheme Member notifies and consults with the LGAWCS.	Verified by reference to procedure, WHS Committee Minutes & Skytrust induction records.	Conformance
4.1.1	Processes are in place that monitor, measure and review the effective implementation of the injury management system and where relevant, strategies to improve performance of the injury management system are identified.	Sighted WHS Committee minutes to verify that monitoring of incidents & claims occurs & there is discussion with the group to initiate improvement strategies.	Conformance
4.1.3	The Service Standards set out in Schedule 5, Part 2 of the Return to Work Act 2014 are in place.	The LGAWCS Service Standards are located on noticeboards throughout the site.	Conformance

Specific details of the identified gaps are available in the IM results table in the WHS/IM report section of this summary report.

2.2 EXECUTIVE SUMMARY: CONCLUSION

We would like to thank all those involved in East Waste's Risk Evaluation.

The risk evaluation process gave East Waste the opportunity to showcase a number of risk management, work health and safety and injury management/return to work systems that are in place.

In relation to the Risk Management Systems, East Waste needs to focus on record keeping, (in particular compliance with the General Disposal Schedule for Local Government Records,) and rolling out a training program in the application of its Risk Management Framework.

Procurement policies and procedures are current and generally the "front end" of procurement is done well. Opportunities for improvement exist in the negotiation and contract completion phases.

Customer requests and complaints are monitored and there are service agreements with each constituent Council that drive measurement and reporting. Whilst East Waste handles a significant amount of customer requests, there is currently no service charter or policy that defines how these will be dealt with, nor is there clear, publicly available information about how to lodge a request or complaint, other than for damaged bins or missed collections.

In relation to WHS it was evident that East Waste Management are committed to improving the WHS Management System and the dedication of the Risk and WHS Coordinator has meant that East Waste are building a system of a high standard. Implementation of the Skytrust system has added workflows to assist in action closeout and improved accountability. There is still work to do in areas such as Pre Purchase and Contractor Management (monitoring), but the continuous improvement observed during this evaluation should progress East Waste to a functional system before their next evaluation.

I would recommend that you continue to work closely with myself Vicky Smith, (your WHS Consultant,) to ensure that a planned and prioritised approach to addressing the corrective actions required. I can provide guidance on how you might move forward in a way that will provide the best approach for building a system in line with East Waste's resources and assist with the setting of a programmed body of work for the next 2 years that is achievable, addresses the issues in a systematic way and enables you to achieve the best possible rebate return in line with corrective actions completed.

3. Risk Management Report

The evaluation of East Waste's risk management (RM) systems included a review of existing documentation and meeting with employees. Comments and recommendations, including action items will provide management with some suggested ways to improve their systems, however it may be appropriate to implement an alternative action and this is at the discretion of the organisation's management team.

3.1 Summary of the evaluation scope

The Risk Management evaluation considered the presence & degree of implementation of systems relating to:

- Risk Management Systems
- Procurement, Tenders, Contracts
- Customer Requests and Complaints

3.2 Employees and other workers involved in the evaluation process included:

- Rob Gregory, General Manager
- Shane Raymond, Manager Corporate Services
- Ian Lampre, WHS & Risk Coordinator
- Raymond Pawa, Operations Coordinator

3.3 Documentation Review

The review included reviewing policies, procedures and supporting documentation within the Council's RM, and supporting organisational systems, as provided by the Auditee prior to and during the evaluation.

Additional evidence provided after the evaluation will only be accepted as evidence for this evaluation if agreed by the evaluator or the Client (i.e. LGAWCS and LGAMLS management).

3.4 Report Findings and Recommendations

Overall findings are provided in the following table and further details, along with recommendations, are documented in the completed evaluation tool.

It should be recognised that the findings and recommendations of this report should be used by East Waste for planning and continuous improvement of its risk & corporate systems.

3.6 RM Systems Evaluation Findings

Topics	Total Number of Sector Baselines Evaluated	Sector Baseline Met	Sector Baseline Not Yet Met
MANDATORY AREAS			
Risk Management Systems	3	1	2
Procurement	7	4	3
ELECTIVE			
Customer Requests & Complaints	1	0	1
TOTALS	11	5	6
TOTAL %		45%	55%

3.7 Risk Evaluation Tool and Findings

The Risk Evaluation Tool is available via the link below:

<https://www.lgrs.com.au/documentlibrary/documentnew/index?documentId=6268&fileName=2019-20 Risk Evaluation Tool V1.0 Issued 19-12-2019 Evaluator Comments.pdf&library=59>

The completed risk evaluation tool, (which contains details of evidence sighted and evaluator's comments and rationale,) is available on the LGRS Member Centre, (in the Member Documents area.)

4. WHS/IM Management Report

4.1 Work Health and Safety

The evaluation of East Waste's work, health and safety (WHS) management system and injury management (IM) processes included a review of existing documentation and meeting with employees and other workers. Comments and recommendations, including action items, will provide management with some suggested ways to improve WHS & IM systems, however it may be appropriate to implement alternative actions and this is at the discretion of the organisation and its management team.

4.1.1 Summary of the evaluation scope

To test East Waste's WHS management system conformance against the ReturnToWorkSA (RTWSA) Code of Conduct for Self-Insured Employers and specifically nominated elements within the Performance Standards for Self-Insurers, and to provide recommendations to East Waste with regard to closing out identified non-conformances and requirements not met, with the aim of assisting members to continuously improve their WHS management systems, any required members IM processes.

4.1.2 Employees and other workers involved in the evaluation process included:

- Rob Gregory, General Manager
- Ian Lampre, WHS & Risk Coordinator
- Raymond Pawa, Operations Coordinator
- Darren Carnell Mechanic (HSR).

4.1.3 Documentation Review

The review included reviewing policies, procedures and supporting documentation within the organisation's RM, WHS and IM systems as provided by the Auditee prior to and during the evaluation.

Additional evidence provided after the evaluation will only be accepted as evidence for this evaluation if agreed by the evaluator or the Client (i.e. LGAWCS and LGAMLS management).

4.1.4 Physical Verification

Worksites visited were as below:

- Walk through of Workshop

4.1.5 Report Findings and Recommendations

Report findings and recommendations for each evaluation question are provided in the following table (in a summary format) and in the audit tool (in more depth).

Further broader system recommendations are provided in the executive overview and conclusion.

It should be recognised that the findings of this report should be used for:

- Planning and continuous improvement by The organisation of their WHS and IM Systems
- Reviewing potential conformance levels with the RTWSA Performance Standards for Self-Insurers.

4.1.6 WHS System Evaluation Findings

East Waste's results are as follows:

STANDARDS	Total Sub-Elements Evaluated	Conformance	Observation	Non-Conformance
Standard One – Commitment and Policy	1	1	0	0
Standard 3 – Implementation	8	5	2	1
Standard 4 – Measurement and Evaluation	1	1	0	0
Standard 5 – Management Systems Review and Improvement	1	1	0	0

4.1.6.1 Specific Results and Improvement areas – WHS Management Systems

Q #	Sub-element requirements	Summary of any identified issues and improvement required	Level of Conformance
1.2.1	Supporting policies and procedures are in place?	<p>East Waste has adopted the LGA WHS and RTW policy next review 4/6/21.</p> <p>East Waste has adapted the one system policies and procedures to East Waste work practices. The policies and procedures are stored in Skytrust and a notification is sent re review date to WHS and Risk Coordinator and General Manager. All WHS policies and procedures are current. The UVR and Inclement Weather has been adapted to include Fire Danger Days.</p> <p>East Waste has specific procedures relevant to their industry, i.e. Fatigue Management.</p> <p>East Waste also has task risk assessments, safe operating procedure, plant risk assessments, chemical risk assessments and safe work instructions.</p>	Conformance

3.2.1	A relevant Training program is in place and being implemented (relating to the TNA and subsequent plan and effective delivery thereof)	<p>East Waste TNA has been migrated to Skytrust, WHS and Risk Coordinator demonstrated how the TNA operates that is each job title documents what competencies are required. The TNA details what has been completed and what is outstanding, a notification is sent to the Risk and WHS Coordinator and relevant Manager.</p> <p>The Training Calendar in Skytrust details what training has occurred and what training is planned. It shows what training has expired and a notification is sent to the Risk and WHS Coordinator and relevant Manager. Training attendance and non-attendance is reported at the WHS Committee. Sighted training that had been missed and had then been undertaken.</p> <p>East Waste has developed a large amount of competencies for their policies, procedures, SOPs and SWI.</p>	Conformance
3.3.2	Accountability mechanisms are being used where relevant	<p>East Waste had several examples of their accountability mechanisms.</p> <p>The Risk and WHS Coordinator demonstrated how the corrective actions register works. Each action is allocated a close out date and if that date is exceeded a notification is sent to the Risk and WHS Coordinator, relevant Manager and the General Manger.</p> <p>Corrective actions are monitored at the WHS Committee sighted minutes from 8th November item 6.2.</p> <p>Sighted the Employees bonus incentive scheme register, there were several breaches recorded, these drivers will not receive the bonus.</p> <p>There have also been Workers who employment have been terminate due to safety breaches.</p> <p>All actions in the WHS Plan with Programs, Risk Evaluation Plan have been closed out.</p>	Conformance
3.7.1	The organisation must ensure contingency plans are periodically tested and/or evaluated to ensure an adequate response, if required	<p>East Waste has an established EPC which includes Emergency Wardens. The EPC has a term of reference next review 9/11/2022. The EPC meets every 6 months.</p> <p>Emergency drills are scheduled through Skytrust.</p> <p>Emergency Diagrams and Signage have been recently reviewed by LGRS and by Safety Fire Electrical and were all deemed to be correct and in date.</p> <p>The Work Place Evacuation Plan was recently review and several changes made, the review was discussed at the EPC meeting held on the 8th November 2019 and at the WHS Committee.</p>	Conformance

3.8.1	<p>Hazard management systems including identification, evaluation and control are in place.</p> <p>Recommendation:</p>	<p>East Waste has a Hazard Register (excel spread sheet) March 2019 last reviewed.</p> <p>East Waste also has a hazardous road register (excel spread sheet) which is being migrated into Waste Track 2 a vehicle monitoring system which also monitors fatigue. The system will advise the Driver which roads are hazardous.</p> <p>There are task risk assessment for:</p> <p>Replacement and Repairs 12/3/2019</p> <p>Interview with Darren Carnell Leading Mechanic (HSR).</p> <p>Chemical Audit of East Waste via ChemAlert was undertaken in November 2019 by Darren Carnell Leading Mechanic (HSR) this included stock take, removal of unused chemicals, elimination of all red chemicals. A chemical risk assessment was undertaken for each chemical.</p> <p>East Waste does not require a Dangerous goods license.</p> <p>East Waste does not require a Manifest.</p> <p>NHVR</p> <p>East Waste has implemented the NHVR e.g. Fatigue Management system, Weights on Vehicles, education/training for staff.</p> <p>Walk Through of Workshop identified:</p> <ul style="list-style-type: none"> • Pedestal Drill with guard removed • Housekeeping required papers on ground etc. • Fire Blanket Removed from signage • Lead that had exposed wires • Leads laying across workshop • Spills e.g. coolant, oil • Gas bottle no chained <p>Kitchen equipment in contaminated area.</p> <p>Suggest East Waste Management address housekeeping in Workshop.</p>	Observation
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3.8.3	Control measures are based on the hierarchy of control process.	<p>East Waste have included the HoC in their documentation e.g. task risk assessment, chemical risk assessments etc.</p> <p>A hazardous activity was identified that is collecting bins from a street were the truck had to reverse up the street, after a risk assessment was undertaken the task was deemed to be hazardous, East Waste will no longer undertake this task, (elimination).</p> <p>Trucks not being able to access bins due to parked cars, East Waste request Council implement yellow lines to stop cars parking which makes it safer for drivers (engineering) to access bins.</p> <p>East Waste are only purchasing Collection Vehicles that have the following features:</p> <p>Anti-Roll a Way break system ,if any Driver leaves their seat or opens the door the Vehicle brake system will automatically apply the brake;</p> <p>Reverse Smart Brake system which beeps if you are getting to close to an object/person and the Vehicle will also stop.</p> <p>The Mechanics no longer are required to get inside the Hopper to service the Vehicle eg Packrams are serviced externally.</p> <p>East Waste have implemented a Fatigue Management System e.g. Procedure, monitoring system, education.</p> <p>Suggest the HoC is included in pre purchase of Plant, Equipment and Hazardous Chemical.</p>	Conformance
3.8.5	Program(s) are in place to ensure an appropriate WHS consideration is given at the time of purchase, hire or lease of plant, equipment and substances.	<p>East Waste have purchased an Electric Garbage Truck.</p> <p>The tender specification for the Collection Vehicle (Garbage Trucks) included WHS requirements.</p> <p>New tender for the supplier of Tyres, consultation at the WHS Committee 8th November 2019.</p> <p>The contractor management information is already in Skytrust.</p> <p>Interview with Ray Pawa Operations Coordinator</p> <p>Re new Electrical Compactus</p> <p>No pre purchase checklist available or risk assessment.</p> <p>Chemical pre purchase is not being undertaken.</p> <p>Suggest the pre purchase of Plant, Equipment and Hazardous Chemicals be implemented as per the Plant Procedure.</p>	Non-conformance
3.8.6	Contractor and volunteer management systems are in place to meet the organisations duty of care to all persons.	<p>Visitors are signed in, given a Visitors badge and accompanied by a staff member.</p> <p>East Waste has 10 contractors e.g. Beaurepairs (Tyers), SuperiorPAK, Recruitco.</p> <p>There is a preferred contractor's register which is stored in Skytrust the register contains license etc. notifications are sent to Risk and WHS Coordinator re License renewal.</p> <p>Monitoring is occurring however is not always being recorded.</p> <p>Suggest using the Contractor monitoring tool in Skytrust. East Waste to record Contractor monitoring as per the requirement of the Contractor Management Procedure.</p>	Observation

3.9.1	That the implementation of relevant inspection and testing procedures are conducted by the relevant, competent person(s).	<p>East Waste has a compliance register in Skytrust which details which plant and equipment need testing, tagging and inspection.</p> <p>Risk and WHS Coordinator demonstrated the compliance register, sighted Diesel Tank and Bowser inspection 18/9/2019, Eye Wash and Safety Shower inspection 28/11/2019 (weekly), Over Head Gantry inspection 30/9/2019.</p> <p>Workplace Inspection are undertaken via Skytrust, a notification is sent to Risk and WHS Coordinator and relevant Manager if inspection is not undertaken as scheduled. All inspections are in date Workshop/ Wash Bay and Yard completed 13/11/2019.</p>	Conformance
4.1.1	The organisation must ensure planned objectives, targets and performance indicators for key elements of program(s) are maintained, and monitored and reported.	Program objectives, targets and performance Indicators are maintained, monitored and report at the WHS Management System review and the WHS Committee.	Conformance
5.3.1	The organisation must ensure the system is reviewed and revised, if required, in line with current legislation, the workplace and work practices.	<p>It was evident throughout the evaluation that East Waste WHS Management system is being reviewed and revised in line with legislation e.g.</p> <ul style="list-style-type: none"> • All procedures up to date • Work Place Evacuation Plan review • Task risk assessment review • Revised TNA in Skytrust <p>WHS Management System Review</p>	Conformance

The WHS Risk Evaluation Tool is available via the link below:

<https://www.lgrs.com.au/documentlibrary/documentnew/index?documentId=6269&fileName=2019-20 Risk Evaluation WHS-IM V1.0 Issued 19-12-2019 Evaluator Comments.pdf&library=59>

Specific details of the identified gaps are available in the WHS Risk Evaluation Tool, which is available in the Member Documents area of the LGRS Member Centre.

In order to further develop systems and processes in the sub elements where observation/s and non-conformance/s have been identified, it is suggested that East Waste review the findings and recommendations and include relevant actions that address the root cause of system failures into their Risk Evaluation action plan going forward.

4.2 Injury Management

The ReturnToWork SA's Injury Management Standards provide a framework from which a self-insured employer's exercise of its delegated powers and discretions can be evaluated. The Code of conduct for self-insured employers states the performance of the employer or self-insured employer will be measured against the Code and Injury management standards.

This year, the evaluation scope has been limited to only those IM sub-elements that sit under the revised Code of Conduct for Self-Insured Employers version 12 relevant to LGAWCS Members.

Whilst the IM Standards are measured by RTWSA at the LGAWCS level, the following sub-elements have been scoped and amended for the 2017 Risk Evaluation specifically for Scheme Members to meet their requirements in supporting the LGAWCS.

East Waste's results are as follows:

SUB-ELEMENT	Total Sub-Elements Evaluated	Conformance	Observation	Non-Conformance
Standard 1.2 - Resources	5	5	0	0
Standard 1.6- Information provided to employees	2	2	0	0
Standard 2.8 – Early Intervention, recovery and RTW	2	2	0	0
Standard 4 – Measurement, Monitoring Review	2	2	0	0

4.2.1 Specific Results and Improvement areas – IM Management Systems

Q #	Sub-element requirements	Summary of findings	Result
1.2.1	Documented job descriptions for all injury management personnel and where relevant management, supervisors and employees.	<p>Sighted the following job descriptions, which contain IM/RTW as listed:</p> <p>Risk & WHS Coordinator:</p> <ul style="list-style-type: none"> Assist in the administration of Return-to-Work programs; Manage all claims relating to accidents, near misses and workplace injury; <p>Manager Corporate Services:</p> <ul style="list-style-type: none"> Lead the Authority's Return to Work Claim process in conjunction with Manager, Operational Services; <p>Finance & Executive Administration Officer:</p> <ul style="list-style-type: none"> Ensure full compliance with East Waste's Work, Health & Safety & Injury Management policies, procedures & instructions, specifically taking action on all points of the worker's responsibility as outlined in East Waste's WHS & IM Policy. <p>Manager Operational Services</p> <ul style="list-style-type: none"> Lead the Authority's Return to Work Claim process in conjunction with Manager, Corporate Services; <p>Operations Coordinator</p> <ul style="list-style-type: none"> Ensure full compliance with East Waste's Work, Health and Safety & Injury Management (WHS&IM) policies, procedures and instructions, specifically taking action on all points of the worker's responsibility as outlined in East Waste's WHS&IM Policy. 	Conformance
1.2.2	Ensuring injury management personnel are competent to administer their role in a reasonable manner.	<p>East Waste's Internal RTW Coordinator (IRC) and Internal Claims Coordinator (ICC) is the Risk & WHS Coordinator.</p> <p>The contingency person is the Manager Corporate Services.</p> <p>Three other staff have also undertaken the RTW and IRC training to understand their roles and would be able to act as further contingency if required.</p>	Conformance
1.2.3	Ensuring the allocation of resources is appropriate for the organisations type, volume and complexity of the case load.	<p>It would appear that resourcing is adequate, with 1 claim this year and 3 minor claims last year. There is currently 1 open claim, (being determined.) ICC role takes up only a small portion of the Risk & WHS Coordinator's time.</p>	Conformance
1.2.4	Suitability of facilities and accommodation to ensure restricted access to information, including maintaining confidentiality during interaction with injured workers and service providers	<p>The assigned IRC / ICC has access to a lockable cabinet to store confidential claim / return to work files in his office. The office is suitable to make confidential telephone calls.</p>	Conformance

1.2.5	A Scheme Member is required to appoint a return to work coordinator and ensure the person appointed to this role has successfully completed relevant LGAWCS training. Where this role becomes vacant, the Scheme Member is required to re-appoint an employee within 3 months and ensure the employee(s) appointed have received relevant LGAWCS training within 3 months of the appointment being made.	Verified by reference to training records.	Conformance
1.6.1	How to report a work related injury	Verified that Section 4 of Workplace Return to Work procedure contains how to report a work related injury.	Conformance
1.6.2	The process for lodging a claim for compensation	Verified that Section 5 of Workplace Return to Work procedure contains the process for lodging a claim for compensation.	Conformance
2.8.5	Where a worker has not returned to pre-injury employment within 6 months from date of first incapacity and is not working to their full capacity, new or other employment options are considered for the worker by the Scheme Member in conjunction with the LGAWCS.	Verified by reference to procedure, WHS Committee Minutes & Skytrust induction records.	Conformance
2.8.6	Where a Scheme Member does not provide suitable employment to a former work injured employee the Scheme Member notifies and consults with the LGAWCS.	Verified by reference to procedure, WHS Committee Minutes & Skytrust induction records.	Conformance
4.1.1	Processes are in place that monitor, measure and review the effective implementation of the injury management system and where relevant, strategies to improve performance of the injury management system are identified.	Sighted WHS Committee minutes to verify that monitoring of incidents & claims occurs & discussion with the group. Improvement strategies to improve awareness and reduce hazards have been graphs on incident types provided to WHS meeting displayed on notice boards, root cause analysis, implementation of low telephone & tree pruning register & new/modified SWIs (e.g. bee stings)	Conformance
4.1.3	The Service Standards set out in Schedule 5, Part 2 of the Return to Work Act 2014 are in place.	The LGAWCS Service Standards are located on noticeboards sighted, (administration, operations, lunch room, transportable – photographic evidence obtained.	Conformance

The Risk Evaluation Tool is available via the link below:

<https://www.lgrs.com.au/documentlibrary/documentnew/index?documentId=6269&fileName=2019-20 Risk Evaluation WHS-IM V1.0 Issued 19-12-2019 Evaluator Comments.pdf&library=59>

Specific details are available in the WHS Risk Evaluation Tool, which is located in the Member Documents section on the LGRS Member Centre.



5. Conclusion

We would like to again thank those involved in the preparation and conduct of East Waste's Evaluation.

The risk evaluation process gave East Waste the opportunity to showcase a number of risk management, work health and safety and injury management/return to work systems that are in place as well as work in progress.

Please note that evaluation findings can only be provided against the evidence presented at the time and within the evaluation scope. As part of the evaluation scope, we conducted a desktop review of evidence and requested additional records and information based on the initial evidence provided, followed by some testing of implementation via staff and management interviews and a site visit.. The timeframe provided for on-site visit and interviews was only two days and hence this can only be a sampling process.

The risk evaluation process requires the provision of evidence two weeks prior to the site component to enable sufficient time for review before on site audit activities commence. We were grateful that the evidence was submitted in a timely manner, as it allows us to add value whilst on site.

In relation to the risk management systems, it is suggested that East Waste consider the suggestions provided in relation to the implementation of their Risk Management System as well as the commentary provided in the Procurement & Customer Requests/Complaints areas. This should form the basis for the Risk Action Plan over the coming two years.

As previously stated in the Executive Summary, East Waste's WHS Management System has improved extensively over the last two years. The continuous Implementation of the Skytrust system will added improved accountability. However there is still work to do in areas such as Pre-Purchase and Contractor Management (monitoring.)

Whilst it may appear that there are a number of actions to follow up on, we also recognise that significant system build has occurred and that continuous improvement is occurring; providing that East Waste continue to maintain this level of development and improvement, the system should mature and progress to a compliant level.

I would recommend that you work closely with myself Vicky Smith, (your WHS Consultant,) going forward to ensure that a planned and prioritised approach is undertaken, in addressing the corrective actions required. I can provide guidance to East Waste on how you might move forward in a way that will provide the best approach for building a system in line with available resources and assist with the setting of a programmed body of work for the next 2 years that is achievable, addresses the issues in a systematic way and enables you to achieve the best possible rebate return in line with corrective actions completed.

Please note that action plans need to be submitted for review within four weeks of this Summary Report being received to address the issues identified in the evaluation (in a systemic way). If you are unclear on how this is to be undertaken or need examples of formats and structures, I will be available to assist in drafting your action plan in order to meet the criteria that is required for approval of these plans and to ensure that the action plans are appropriate for closing out the identified issues in a prioritised, structured and systemic way.



Contact

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The JLT Group is a part of the Marsh & McLennan Companies (MMC) group of companies.

This information is not intended to be detailed advice on the operations of the Schemes. Each Scheme is covered by a set of Rules and Guidelines, which are available on the LGRS Member Centre.

If you have any questions on the operation of the Schemes please contact your LGRS client services manager.

www.lgrs.com.au

Dated	East Waste		Monitoring Report for the month of: March	Name, Date and Version No of approved Plan		Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Total	
30/12/2019																															21	
Please note: The close out date for the completion of 2019-2021 actions is 30th September 2021.					Proposed	1	0	1	3	4	1	1	1	2	4	2	1														21	
					Actual	0	0	0	0	0	0	0	0	0	0	0	0														0	
					Proposed YTD	1	1	2	5	9	10	11	12	14	18	20	21															21
					Actual YTD	0	0	0	0	0	0	0	0	0	0	0	0														0	
						0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%														0%	
Evaluation Score	Sub-Element or Procedural Validation Reference	Due	Evaluation Finding / record	Action Agreed	Progress/Evidence	Responsible Person	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	
Observation	3.8.1		Management to address housekeeping in the Workshop.	Workshop to be counselled on the importance of maintaining a clean workshop.	Completed	Manager of Operational Services	P																									
				Workshop housekeeping to be monitored through workshop inspections (structured & random).	Completed	Manager of Operational Services			P																							
				Workshop personnel to be held responsible for failing to follow housekeeping requirements if required.	Completed	General Manager				P																						
				Report Progress of corrective actions to executive management team.												P																
Non-Conformance	3.8.5		Implement the pre purchase requirements as per the Plant and Chemical Management Procedures.	Pre-purchase check list to be developed to ensure appropriate WHS consideration is given at the time of purchase, hire and lease of plant, equipment or substances.	March - sooner rather than later	Risk & WHS Coordinator				P																						
				Pre- Purchase check list to be review and adopted by the WHS Committee	As above	WHS Committee					P																					
				Training Program to be developed for all staff on the implemented changes which will include pre check lists and chemical training.	As above	Risk & WHS Coordinator						P																				
				Training program to be approved by the WHS Committee for the implemented changes.	As above	WHS Committee							P																			
				Training to be rolled out to relevant staff / workers.	As above	Risk & WHS Coordinator								P																		
Observation	3.8.6		Record contractor monitoring.	Contractor Monitoring Document to be developed.	Sep-20	Risk & WHS Coordinator										P																
				Contractor Monitoring Document to be reviewed and adopted		WHS Committee											P															
				Training Program to be developed for key staff on the implemented changes		Risk & WHS Coordinator												P														
				Training program to be approved by the WHS Committee for the implemented changes.		WHS Committee													P													
				Training to be rolled out to relevant staff / workers.		Risk & WHS Coordinator														P												
				Contractor Monitoring to be added to the Skytrust inspection list		Risk & WHS Coordinator															P											
	4.2.1			Review Internal Audit Procedure						P																						
				Develop Internal Implementation Plan											P																	
				Train Internal Auditor							P																					
				Develop Internal Audit schedule based on risk							P																					
				Develop Internal Audit tools via Skytrust							P																					
				Undertake Internal Audit as per Schedule											P																	
				Develop Power Point presentation, collate system information e.g. injury statistics, incident statistics, legislative change etc																												
	5.3.1			Review Plan and Programs													P															
				Deliver WHS system review to Management													P															
				Consult on draft plan with relevant staff.														P														

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7.5: COAG PROPOSED PHASING OUT OF CERTAIN WASTE EXPORTS CONSULTATION

REPORT AUTHOR: General Manager

ATTACHMENTS: A: Response to Regulation Impact Statement – Phasing out certain waste exports

Purpose of the Report

To provide the Board with background and a copy of East Waste's two submissions to the Commonwealth of Australian Governments (COAG) consultation relating to the phasing out of certain waste exports.

Background

On 9 August 2019 at the meeting of the Council of Australian Governments (COAG), Australia's First Ministers agreed Australia should establish a timetable to ban the export of waste plastic, paper, glass and tyres, while building Australia's capacity to generate high value recycled commodities and associated demand. At the Meeting of Environment Ministers on 8 November 2019, Ministers agreed that waste plastic, paper, glass and tyres that have not been processed into value-added material should be subject to the export ban. They determined that the ban should commence on 1 July 2020 with a phased approach:

- All waste glass by July 2020
- Mixed waste plastics by July 2021
- All whole tyres including baled tyres by December 2021
- Remaining waste products, including mixed paper and cardboard, by no later than 30 June 2022.

Initial consultation on the proposed bans was subsequently opened until 3 December 2019. Given the significant impacts the bans will likely have on kerbside recycling markets and pricing, East Waste were one of the 103 submissions received across the nation (refer Attachment 1 of Attachment A).

Report

The proposed banning of paper and cardboard (fibre) exports from 30 June 2022, will likely have dire consequences for East Waste Member Councils and local governments across Australia. Currently one third of all fibre recycled is exported. This translates to 1.1million tonnes per annum which does not have a market or current processing capacity in Australia, and it is highly unlikely that this can be generated prior to the implementation of the ban. The intent of the bans (that is protecting broader environments and generating a circular economy) is supported, however the reality currently or in the short term cannot match this.

Subsequent to the initial consultation the Federal Government in late 2019 released a Regulation Impact Statement (RIS), which is required by the Regulation Impact Guidelines. The purpose of a consultation RIS is to canvass industry and other interested stakeholders' views on the regulatory options under consideration to determine the relative costs and benefits of those options. The RIS seeks to:

- establishes the problem that governments are seeking to address
- identifies policy options to address the problem
- examines the costs and benefits of these options in addressing the problem.

East Waste took the opportunity to reinforce its views on the bans, particularly in relation to fibre, by submitting a further response (refer Attachment A), prior to the consultation closing date of 12 February 2020.

RECOMMENDATION

That the Board note the two responses as presented in Attachment A, in relation to the Australian Governments (COAG) consultation relating to the proposed phasing out of certain waste exports.

10 February 2020

National Waste and Recycling Taskforce
Department of the Environment and Energy
GPO Box 787
CANBERRA ACT 2601
Sent via email: coagwasteexportban@environment.gov.au

Dear Sir/Madam,

Response to Consultation Regulation Impact Statement (RIS) – Phasing out certain waste exports

Thank you for the opportunity to allow Eastern Waste Management Authority (East Waste) to comment on the December 2019 released *consultation Regulation Impact Statement - Phasing out certain waste exports*. Given the likely adverse impacts the bans, as currently proposed, will have on our Member Councils and Local Government more broadly, we strongly encourage a number of amendments to the current position.

For context, East Waste is a regional subsidiary of seven South Australian Councils, being Adelaide Hills Council, City of Burnside, Campbelltown City Council, City of Mitcham, City of Norwood Payneham & St Peters, City of Prospect, and the Corporation of the Town of Walkerville. On behalf of these Member Councils, East Waste handles approximately 20% of Adelaide's kerbside municipal waste, organics and recycling with a modern fleet and shared services model and completes over 11 million kerbside bin collections and 40,000 hard waste collections every year. East Waste has long been involved in the waste industry with our origins commencing in 1928.

East Waste acknowledges the *purpose of this consultation is to canvass the regulatory options under consideration to determine the relative costs and benefits of those options*, however broadly, the policy options proposed to address the options lack the required scope and depth of information (costs & benefits) to fully comment. A number of these concerns were addressed in East Waste's response to the initial Discussion Paper in late November 2019 and we attach this to reinforce the points raised below (refer Attachment A).

1. Removal of Fibre from Waste export bans

East Waste supports the intent of the export bans and appreciates that the bans are far broader than kerbside collections and recycling, however given the reach and impact kerbside recycling has with the community, it is critical that the current value of the yellow bin is not further compromised. We have experienced a significant decline in the value of the yellow recycling bin over the past two years and particularly in the recent months with the contraction of available fibre recycling options on-shore (closure of the Albury-based Norske Skog paper mill). This highlights the stark reality of what would occur on a far greater scale, should the current one-third of all paper and cardboard generated through recycling activities in Australia, not be open to continued export.

We appreciate that recycling exists due to the environmental and financial benefits that it provides. Government Policy must encourage and promote the financial benefits for household recycling, collection

and processing in order for it to continue and for the public confidence to remain (and be rebuilt where required). Through our knowledge of the industry East Waste cannot see how there will be enough onshore markets to cope with the current volume of paper and cardboard generated if exports are terminated. Furthermore, we are highly skeptical and concerned that onshore solutions, that do not compromise existing values, now or in the future can be created in less than 30 months. Without doubt an oversupply will occur if the bans are implemented as proposed.

To create clarity, East Waste strongly recommends the federal government formally investigate the potential for possible negative effects on competition via the Australian Competition and Consumer Commission (ACCC), as a priority.

And in the short term to provide required industry clarity, East Waste strongly advocates that clean, sorted, and baled ONP and OCC is not waste, rather a high value commodity that attracts strong international demand in licenced paper mills across the globe. As such it should be removed from the proposed bans and be able to be exported where healthy, appropriately managed markets exist. Alternatively the definition of 'value added' for paper (as recorded in Table 2 of the November 2019 Discussion Paper) be expanded to include clean, sorted, and baled mixed paper (commonly referred to as ONP) and clean, sorted, and baled cardboard (commonly referred to as OCC).

Even with the immediate activation of the remaining measures detailed below, failure to do this will result in dire and catastrophic consequences for future onshore paper and cardboard processing.

2. Introduction of further Extended Producer Responsible Schemes, particularly for packaging

In our November 2019 submission, East Waste advocated for a holistic approach to assist in addressing the current issues and again we implore that the regulatory options are focused this way. Local Governments through kerbside recycling are left laden with a high level of packaging waste. Producers of this packaging must be held more accountable for the material they produce in order for the true costs of items to be accounted for and paid by those directly responsible. It is only through this approach that we will truly drive design changes in the timeframes that we now require. East Waste supports the work of the Australian Packaging Covenant Organisation (APCO) and particularly their recent achievements, however it must be recognised that the pace and level of change required in Australia as a result of international influences will not occur under voluntary schemes in a satisfactory timeframe. A focus on understanding and mechanisms for implementation of a Packaging Extended Producer Responsibility Scheme must be undertaken.

3. Mandated Procurement Targets

East Waste takes the opportunity to again encourage the federal government to investigate as a matter of urgency, **and then implement with haste**, mandatory recycling targets for all levels of Government.

Sufficient end markets currently do not exist onshore and these must be generated in order to ensure material retained onshore has a market and is not stockpiled or worse sent to landfill. It is nonsensical to ban material from well established, regulated and efficient global markets that sees the material recycled,

before on shore opportunities are developed. East Waste encourages a detailed economic analysis be undertaken looking at existing markets, opportunities and the timeframes required to achieve these, before the export bans are considered any further. Demand must be created and all tiers of government through their collective procurement and tendering power can significantly underwrite opportunities for improved onshore markets.

Thank you once again for the opportunity to provide comment. These decisions will impact significantly on East Waste member councils and local government Australia-wide and as such it is important that they are well considered. Currently there is not enough detailed information, economic justification, market security or flexibility in the export bans proposed, to proceed. Simply, this work must be undertaken.

We welcome staying engaged in the conversation and should you wish to discuss any elements of this submission further, please don't hesitate to contact the undersigned on 0417 466 929 or email robg@eastwaste.com

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Rob Gregory', with a long horizontal flourish extending to the right.

Rob Gregory
GENERAL MANAGER



29 November 2019

National Waste and Recycling Taskforce
Department of the Environment and Energy
GPO Box 787
CANBERRA ACT 2601
Sent via email: coagwasteexportban@environment.gov.au

Dear Sir/Madam,

Response to Banning exports of waste plastic, paper, glass & tyres Discussion paper

Thank you for the opportunity to allow East Waste to comment on the August 2019 decision of the Council of Australian Governments discussion paper on banning exports of waste plastic, paper, glass & tyres.

For context, East Waste is a regional subsidiary of seven South Australian Councils, being Adelaide Hills Council, City of Burnside, Campbelltown City Council, City of Mitcham, City of Norwood Payneham & St Peters, City of Prospect, and the Corporation of the Town of Walkerville. On behalf of these Member Councils, East Waste handles approximately 20% of Adelaide's kerbside municipal waste, organics and recycling with a modern fleet and shared services model and completes over 11 million kerbside bin collections and 40,000 hard waste collections every year. East Waste has long been involved in the waste industry with our origins commencing in 1928.

Specific to recycling, East Waste collects approximately 23,000 tonnes per year through kerbside collections and transports to Northern Adelaide Waste Management Authority (NAWMA) for processing. Our processing fee at NAWMA is heavily tied to commodity prices and as such it is critical that in the setting and implementation of decisions around the banning of export of recycling commodities, that the true value of the commodity remains and that market competition is established and/or increased in order to guard against influencing and monopolisation of a resource. We do not believe this can occur with fibre (paper & cardboard) and as such are advocating for this to be withdrawn from the proposed export bans.

Notwithstanding, East Waste supports the broad principles of the National Waste Plan and the accompanying Action Plan. Having an engaged Federal Government providing the Policy framework at a national level in the waste sector is a positive and welcomed shift. Coupled with promoting and (hopefully) increasing the local circular economy, the framework should increase local resource recovery and processing which in turn will lead to many flow-on benefits. However, in order to successfully maximise the benefits of this decision and importantly minimise perverse outcomes, there are several refinements that we would strongly encourage the Commonwealth Government to implement. These are detailed below and we welcome an opportunity to engage in discussion with these.

Underpinning all these instruments is the key driver of ensuring that the total value of commodities within the recycling bin are increased. Without a financially viable recycling system the whole process fails and as a

society we cannot allow this to occur. The social, economic and environmental value of recycling is well understood and must not be compromised through direct or perverse outcomes of any implemented measures including export bans.

1. Holistic Approach

East Waste acknowledges that the export bans have been proposed predominately in response to the growing scourge of plastic pollution and the social and environmental consequences of poor processing practices in many developing countries. Again, on this basis, East Waste absolutely supports the principles of the ban of waste exports (with amendments). However, while the principles are sound and certainly part of a successful broader approach to addressing the issue, the focus remains on attempting to implement a raft of end-of-pipe solutions, rather than taking a holistic approach and restricting the use and imports of the materials up front.

Australia imports significant packaging which is a significant contributor to the recycling stream. East Waste advocates for a 'packaging levy' to be implemented on all imported packaging with 100% of the monies raised hypothecated back into industry to establish local competitive markets and to State and Local Governments to significantly incentivise the procurement of recycled products. In recent years, China, and subsequently several other countries, have quite rightly implemented 'waste' import bans to protect their national and environmental interests and it is important in a global market, that Australia also does this. There are a number of flow-on benefits, outside the waste space with the implementation of such as system and while these are not detailed here, are worthy of consideration when assessing the broader benefits.

East Waste also advocates and encourages an approach to replace all plastics with compostable options wherever possible. There are a number of examples, particularly in South Australia, where this is effective and possible, without compromising the integrity of products or service. This leads to a reduction in plastic generation from non-renewable fossil fuels, the retention of plastics in the environment and aids in the replenishment of typically nutrient depleted soils in our farming communities. East Waste recognises that this needs to be supported by an extensive education campaign so there is a better understanding of compostable, versus biodegradable and other confusing terms, however to address the issue holistically this is an important and critical aspect. We acknowledge several other states and regional areas do not have access to suitable composting facilities to currently handle the material, however are confident that with sufficient supply, markets and options will evolve.

Minimising the generation of material, regardless of its origins, should be the initial key focus. There are a number of simple approaches that can be taken to initially reduce the volume of the problem, encourage use-minimisation strategies and develop funds to assist in addressing and supporting a much needed enhanced reprocessing industry.

2. Mandated Procurement Targets

It almost goes without saying, but there is no point implementing export bans if as a nation we have not established sufficient secondary processing facilities with reliable local base markets. The Federal, state and local governments across Australia through their large and diverse purchasing power, can effectively underwrite the establishment and ongoing viability of these much-needed businesses. Importantly this will

also ensure the minimisation of virgin materials and the creation of preserve outcomes such as stockpiling or landfilling of materials.

All tiers of Government must have mandated targets in order to drive this. Failure to do so will result in lazy application and a decline in commitment as the years pass. Implementation will ensure that opportunities are actively sought and encouraged, further promoting the benefits, normalising the requirements and fast-tracking innovation and improvements. Within the small group of East Waste Councils there are a number of examples where local government procurement is having positive impacts and frameworks have been established to advance recycled content procurement. Of most note is four of our Member Councils, Adelaide Hills Council, City of Burnside, City of Norwood, Payneham & St Peters and City of Prospect, joining five other South Australian Councils in signing an MOU which commits to prioritising the purchase of recycled content products through the procurement process and tracking and reporting on recycled-content purchasing by weight. Increasing rolling targets have also been adopted.

History has shown that relying on voluntary schemes like this will not deliver the results needed. The benefits derived by these committed, proactive, engaged organisations, must be extrapolated across all tiers of Government, all Departments, across all states to ensure that recycled content procurement is ingrained in all purchases, markets are maximised and opportunities are not missed.

The South Australian Government has recently released a tender for the replacement of the South Australian leg of the dingo fence. The tender specifications specifically call for 70,000 timber posts. Based on basic calculations, if these posts were to be replaced with locally made recycled plastic & timber composite posts, approximately 50% of the annually collected plastics in Adelaide could be reused through this one single project. Opportunities such as this must be actively pursued by Governments but are currently being missed or avoided without mandatory targets in place.

3. Removal of Fibre from Waste export bans

East Waste supports the intent of the export bans, however in consideration of such it is critical that the current value of the yellow bin is not further compromised. We have experienced a significant decline in the value of the yellow recycling bin over the past two years and this has led to a number of less than ideal outcomes which are well known and documented.

Recycling exists due to the environmental and financial benefits that it provides. The financial benefits must be retained in order for household recycling, collection and processing to continue. Through our knowledge of the industry East Waste cannot see how there will be sufficient onshore markets to cope with the current volume of paper and cardboard generated. Furthermore, we are highly skeptical and concerned that onshore solutions, that do not compromise existing values, now or in the future can be created in just 30 months. Without doubt an oversupply will occur if the bans are implemented as proposed.

As a result, East Waste strongly advocates that paper and cardboard (or at the very least ONP-Old Newspaper and OCC-Old Corrugated Containers) are removed from the ban and are able to be exported where healthy, appropriately managed markets exist. We recognise that rouge operators have in part led

to the current situation and therefore would welcome, as a protection measure to allow a continuance of fibre exporting, that strict export contamination controls are implemented. In doing so and having nationally certified measures, this could provide Australia with a unique marketing edge and provide importing countries with increased assurance of the product they are receiving from Australia.

With fibre comprising approximately 50% by weight and value of the bins it is critical that this commodity is protected through this process. If fibre is not protected and the market crashes it will undermine all other commodities. While a response to plastic pollution is needed, the success of these export bans all rest on Australia's ability to manage fibre recycling. We have in recent months see the closure of paper mills in Australia, not the emergence on new ones (as needed), and without a continuation of exporting clean, paper and cardboard, a significant oversupply, causing devastating impacts to the whole value of kerbside recycling will occur.

There is sufficient onshore processing opportunities and/or markets to address plastic, glass and tyres (or the establishment of such facilities are financially achievable). Fibre (paper and cardboard) however does not afford the same opportunity and must be removed from the ban and replaced with tighter export controls.

4. Create Industry – create competition

As an extension of the above, East Waste is concerned that the time constraints placed on the implementation of the bans will not provide sufficient time for the establishment of industry to adequately address proper processing of certain commodities. It is critical that significant investment is provided to firstly establish the required industry and secondly to ensure there is an appropriate level of competition within the industry to prevent monopolisation and price gouging. Across Australia, the State Governments currently hold in excess of \$1billion of levies collected from waste and this needs to be made accessible along with additional economic instruments and regulatory support in order to provide the mobilisation and diversity needed for successful, competing industry.

Furthermore we do not want to see stockpiling, landfilling or a decline in commodity values due to unreasonable, arbitrary time constraints.

5. Fast-track the implementation of the tyre export ban

The delay in banning baled tyres appears to be a missed opportunity. From East Waste's perspective, the environmental impact these have being 'processed' overseas along with the current market capacity that already exists locally, makes it a clear decision for an immediate ban. We would strongly encourage a rethink of this.

Two of our Member Councils, Campbelltown City Council and City of Mitcham have joined with four others and the Tyre Stewardship Australia to undertake the largest ever trial of its type in Australia. Using a special gap graded asphalt modified with crumb rubber to replace regular asphalt on a number of roads, they will significantly reduce the use of virgin material and increase the local reuse of tyres. The City of Mitcham have also trialed a 50% crumbed rubber mix to create a permeable paving.

These trials are not unique and show that there is a significant upside and possible immediate increase in the use of crumbed rubber. We would encourage the incentivisation of crumbed rubber and mandatory content requirements in all Federally funded and state and local government road reconstruction projects.

6. Behaviour Change & Education

It is important that the Australian public is informed and brought along with the final decisions made. Through creating important links, pressuring tiers of government for improved outcomes, identifying innovation, identifying the value of commodities within the recycling bin and minimising contamination, just to name a few, the success can be enhanced and built upon. The response to China Sword demonstrated that not enough effort was being placed into general community understanding and collectively there is a role for all stakeholders to play in promoting and raising awareness to improve community outcomes.

Once again East Waste values and thanks you for the opportunity to provide comment on the proposed bans and in summary we call for:

1. **The adoption of a holistic approach to address the current issue and specifically front-end minimisation;**
2. **Mandated recycled content procurement targets adopted for all levels of Government;**
3. **Removal of Fibre from waste export bans;**
4. **The creation of on-shore industry and competition for banned commodities;**
5. **Fast-track the implementation of the tyre export ban; and**
6. **Implementation of a community behaviour Change and education program.**

We welcome staying engaged in the conversation and should you wish to discuss any elements of this submission further, please don't hesitate to contact the undersigned on 0417 466 929 or email robg@eastwaste.com

Yours sincerely,



Rob Gregory
GENERAL MANAGER

7.6: SINGLE-USE AND OTHER PLASTIC PRODUCTS (WASTE AVOIDANCE) BILL 2019

REPORT AUTHOR: General Manager

ATTACHMENTS: A: Single use plastics (Waste Avoidance) Bill 2019 Submission

Purpose of the Report

To provide the Board with background and a copy of East Waste's submission to Green Industries SA (GISA) on the draft *Single-use and Other Plastic Products (Waste Avoidance) Bill 2019*.

Background

The *Single-use and Other Plastic Products (Waste Avoidance) Bill 2019* was prepared to implement the Government's July 2019 announcement to address the impacts of single use plastic products. The draft Bill has been informed by feedback on the Turning the tide on single-use plastic products discussion paper (which East Waste provided a response on) and discussions at the Single-Use Plastic Stakeholder Taskforce. The draft Bill was released for consultation in late 2019, with comments and submissions due by 7 February 2020. It is expected that following consideration of the feedback, the Bill will be finalised for introduction to Parliament.

Report

The draft Bill, as designed will prohibit the sale, supply and distribution of certain single-use plastic products and establishes a framework for adding other products in the future.

The East Waste submitted response (refer Attachment A), supports the draft legislation and encourages the Government to consider strengthening the intent of the legislation to include its impact upon recycling commodities and calling for a labelling and education program, to build the communities understanding of the different types of plastic (eg. biodegradable, oxodegradable and compostable).

RECOMMENDATION

That the Board notes and endorses the response, as presented in Attachment A, in relation to the draft *Single-use and Other Plastic Products (Waste Avoidance) Bill 2019*.



07 February 2020

Alana Potts
Green Industries SA
GPO Box 1047
Adelaide SA 5001
Sent via email: alana.potts2@sa.gov.au

Dear Ms Potts,

Submission on The Single-use and Other Plastic Products (Waste Avoidance) Bill 2019

Thank you for the opportunity to allow Eastern Waste Management Authority (East Waste) to comment on the proposed *Single-use and Other Plastic Products (Waste Avoidance) Bill 2019*. East Waste has a keen interest in this matter and our response builds on the initial submission we made on this matter in February 2019.

For context, East Waste is a regional subsidiary of seven South Australian Councils, being Adelaide Hills Council, City of Burnside, Campbelltown City Council, City of Mitcham, City of Norwood Payneham & St Peters, City of Prospect, and the Corporation of the Town of Walkerville. On behalf of these Member Councils, East Waste handles approximately 20% of Adelaide's kerbside municipal waste, organics and recycling with a modern fleet and shared services model and completes over 10 million kerbside bin collections and 40,000 hard waste collections every year. East Waste has long been involved in the waste industry with our origins commencing in 1928.

East Waste remains a supporter of the legislation to minimise the use of single use plastics and we again congratulate the Government for taking this proactive approach on this destructive litter stream. To strengthen the legislation and its effectiveness we offer the following suggestions for consideration.

Strengthening of the draft Bill

The Bill Explanatory Information suggests the following policy basis for the proposed ban:

*"The overarching purpose of the legislation is to restrict the sale and supply of certain plastic products that are designed to be used once and discarded. Where use of the product is required, the legislation will influence substitution with alternative products that minimise the **potential to compromise the health of ecosystems, specifically marine ecosystems,** and that are either reusable, recyclable or compostable."* (emphasis added)

East Waste fully recognises and accepts the wealth of world-wide data surrounding plastics in marine and freshwater systems and the damage that they do. While protection and negating the impacts should absolutely remain a priority, East Waste would like to see the intent of the Bill expanded to include impact upon recycling commodities. Through several waste audits undertaken, plastic, and largely single-use plastic, is typically the single biggest contaminate by number of both the yellow recyclable and green organics kerbside bins. With the focus on improving recycling following China's ban and the need to improve the quality of recycling for the betterment of improving recycling commodities, we believe a statement inclusive of this in the intent will assist

with the communities understanding of the far reaching and diverse impacts that single use plastics have. As an extension of this and more so in relation to the green organics bill it will assist in educating the community on the benefits and their responsibilities in engaging in a circular economy. If they appreciate that they can potentially buy the material back, they will have a greater ownership in ensuring the product they dispose of is less contaminated. With respect to the data mentioned, we are able to provide this upon request.

Labelling & Education program

East Waste recognises the value of engaging the community in waste education and through proactive, targeted and highly visual campaigns has been successful in the delivery of quality waste education for the past four years.

It is from this, and the close engagement with the community, that we call for an extensive community education campaign to be undertaken which details the difference of the various plastics and their alternatives. The misunderstanding within the community between 'standard' plastics, oxo-degradable, biodegradable and compostable has the potential to cause enormous confusion for purchasers of suitable (and complying) alternative products and for the community when making purchasing choices and disposing of these. To drive the ultimate waste reduction, the community needs to understand and appreciate the best disposal method available to drive material circularity.

Related to this, it is imperative that organics contamination is not increased through community misunderstanding of particularly oxo-degradable and biodegradable products.

For sustained long term benefit, East Waste would advocate for a complementary labelling program (and associated education) of all plastics and disposal option(s) be implemented with this Bill. We acknowledge that a large majority of labeling occurs outside of the state, but as we have seen with co-mingled recycling, clear labelling can improve recycling and the community's understanding and recycling attitudes.

Thank you once again for the opportunity to provide comment. East Waste remains a strong supporter of the implementation of legislation and associated actions to ban single-use plastics in South Australia. We welcome staying engaged in the conversation and should you wish to discuss any elements of this submission further, please don't hesitate to contact the undersigned on 0417 466 929 or email robq@eastwaste.com

Yours sincerely



ROB GREGORY
GENERAL MANAGER

7.7: Annual Plan Progress Report

REPORT AUTHOR: General Manager

ATTACHMENTS: A: Annual Plan Implementation Summary

Purpose of the Report

To provide the Board with an update on the implementation of the activities endorsed in the 2019/20 Annual Plan.

Background

At the June 2019 Board meeting the Board resolved (in part):

DRAFT 2019/20 ANNUAL BUSINESS PLAN & BUDGET

Moved Mr Bradley that the Board:

- 1. Endorses the draft 2019/20 Annual Business Plan and Budget as presented in Attachment A;*

Seconded Cr Green

Carried

Report

The attached matrix (refer Attachment A) provides a snapshot update as to the progress of the Annual Plan activities.

This is a standing item on the Board Agenda.

Recommendation

That the report be received and noted.

Attachment A –Annual Plan Implementation Summary Matrix

Activity Code	Activity	10YR Business Plan Link	Metric	Status
G1	Implementation of a compliant Records Management System	2.3.3	<i>State Records Act 1997</i> Compliant Records Management System integrated into business activities.	Ongoing. Tender for assisting consultant developed.
G2	Implementation of Policies and Procedures GAP Analysis	2.3.3	All Policies and Procedures updated to ensure governance, legislative responsibilities and operational consistency is maintained.	Incorporated into Risk Management and Work, Health & Safety Action Plan.
G3	Review of Business Continuity Plan	2.3.3	Business Continuity plans are in place to minimise risk to service delivery.	Not yet commenced. To be undertaken following finalisation of Long-term Financial Plan
OM1	Continue & Expand Existing Core Services	1.3 2.4.1	Expansion of existing Service Provisions are investigated and undertaken in a financially sustainable & beneficial manner to existing Member Councils.	Ongoing Assessment & offerings
OM2	Upgrade Fleetmax to Waste Track and computer hardware/cloud server	2.4.2	Systems installed to deliver optimal Customer Service and reporting capabilities.	Underway.
OM3	Purchase of replacement RACVs	2.4.7	Replacement of collection vehicles in accord with AMP to ensure operational needs are met.	<ul style="list-style-type: none"> • 1x EV delivered and operational • 4 & diesel-powered RACVs on track for early March delivery.
OM4	Waste Disposal Opportunities	2.4.5	Presentation to Member Councils of financially sustainable & environmentally responsible contract offer which meets their business needs.	Preliminary investigations undertaken in relation to potential alternative disposal opportunities. Further work to be undertaken.

C1	Continued implementation of 'Why Waste It?' Program	2.5.2	Rollout of <i>Why Waste It?</i> Campaign to complement statewide education and service the needs of Member Councils.	Ongoing – Program supporting Council events season and development of annual waste calendars.
C2	Implementation of Kerbside Services Plan	2.5.2	Development of a long-term integrated behavior change Program, designed to reduce waste to landfill and contamination levels.	Underway and due for presentation to Board in early 2020.
C3	Customer/Staff Satisfaction Survey	2.4.6.5 2.5.1	High Net Promoter Score (or similar metric) achieved with an increase in customer satisfaction rating regarding service delivery, timely response to opportunities and issues and appropriate reporting.	To be undertaken early 2020
WS1	Independent Truck Fleet Audit	2.6.2	All trucks audited and identified issues corrected to ensure safe and compliant fleet.	Completed – no major defects identified
WS2	Implementation of the 2019 Risk Management Evaluation Plan	2.3.3	All actions implemented in timely manner.	Evaluation undertaken, Action Plan to be developed.
FM1	Review of Accounting Program	2.7.1	Sound financial services and systems in place.	To be undertaken early 2020
FM2	Review of Long-term Financial Plan	2.7.2	LTFP is reviewed and KPIs met to ensure financial sustainability of East Waste and competitive service delivery for Member Councils.	Underway. Final Plan to be delivered early 2020 following endorsement of draft 3020/21 Annual Plan & Budget.
FM3	Asset Evaluation Assessment	2.3.3	Assessment undertaken and actions implemented to ensure appropriate risk mitigation.	Completed.