



Eastern Waste Management Authority

Trading as

East Waste

Privacy Policy

for information gained through websites

East Waste is committed to protecting your privacy while you are using our websites **eastwaste.com.au** and **whichbin.com.au**. Any personal information obtained by East Waste through contact forms, online enquiries, bookings and surveys are managed in accordance to the National Privacy Principles (NPPs) of the Privacy Amendment (Enhancing Privacy Protection) Act 2012.

By visiting the East Waste websites, you are accepting the practices described in this statement.

Information you provide us

East Waste receives and stores information you provide to us via our websites. This information is used to ensure we can respond to requests and where required, improve the content and functionality of our websites. Any personal information obtained by East Waste will not be disclosed or sold to third parties unless we are legally required to do so.

Contact/enquiry/booking form and survey information

Details that are provided to us through our online 'contact us', 'hard waste booking' and surveys include:

Your **name, email address, contact phone** and **address details**. This information is securely stored by East Waste and only used for the purposes it is collected. If such information is to be provided to third parties, then consent pursuant to the NPPs will be required.

Website access monitoring

When you visit the East Waste websites, the following information is automatically collected to monitor usage of the website and continually improve online service to our customers. This information is not personally identifiable and includes:

Your IP address, top level domain name, date and time of your visit and information accessed.

Feedback

If you have any questions or concerns about privacy while visiting our websites, please contact us on 08 8347 5111 or email east@eastwaste.com